



PAB

**POLICE
ACCOUNTABILITY
BOARD**

MONTHLY REPORT

SEPTEMBER 2025

Prepared By: Accountability and Transparency Division

Complaints received during the reporting period: 8

Reporting Period: 9/1/25 - 9/30/25

Date Issued: 10/2/25



STATEMENT OF AUTHORITY

Pursuant to Rochester City Charter Article XVIII § 18-1, “The Police Accountability Board (PAB) is an independent office of municipal government and mechanism to investigate such complaints of police misconduct and to review and assess Rochester Police Department (RPD) patterns, practices, policies, and procedures. The Police Accountability Board shall ensure public accountability and transparency over the powers exercised by sworn officers of the Rochester Police Department.”

The Police Accountability Board (PAB) accepts reports related to officer conduct, including alleged misconduct and concerns about the practices, patterns, and policies of the Rochester Police Department. Civilian complaints are analyzed not only for individual violations but also for potential systemic issues within RPD procedures and practices.

In alignment with Article XVIII § 18-11(A), the PAB continues to publish monthly data on the reports received by the Board, including any insights that support broader policy oversight and reform.

For more information and access to this report, visit www.rocpab.org

CURRENT SCOPE OF PAB's WORK

As of April 28, 2025, the Police Accountability Board's authority to independently investigate individualized allegations of police misconduct, issue subpoenas, and recommend discipline has been legally revoked. Despite these limitations, the PAB remains fully authorized and committed to:

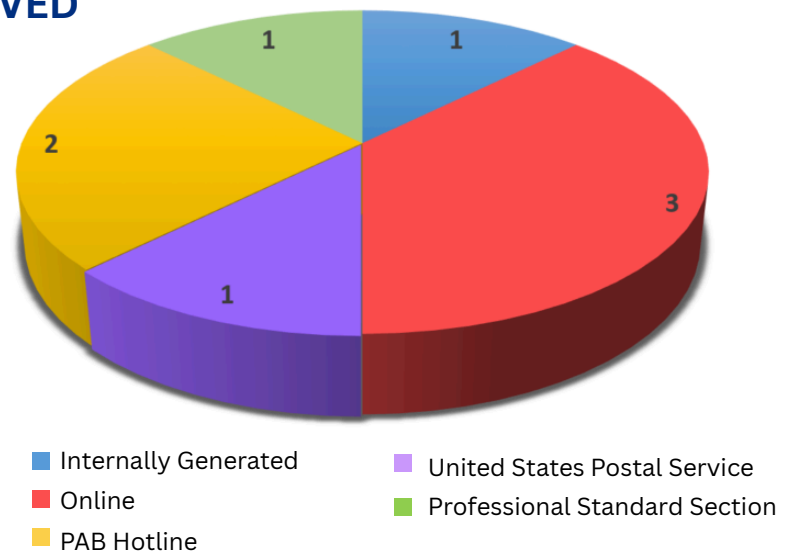
- Accepting and documenting public complaints
- Reviewing complaints to identify systemic issues
- Conducting oversight investigations focused on policy-level concerns
- Publishing formal Proposals for Change to inform public policy
- Leading citywide community engagement and public education initiatives
- Advancing data transparency and institutional accountability

SUMMARY OF COMPLAINTS RECEIVED

In September 2025, the Police Accountability Board received 8 complaints submitted through various channels, including the online portal, phone, email, Professional Standards Section (PSS) notification, and internal generation. The online portal was the most frequently used method, accounting for 37% of all submissions. Of the eight complaints, one was internally generated and one was received from RPD's Professional Standards Section.

METHOD OF COMPLAINT RECEIVED

***Note:** Please see page 5 for a list of all PTNs generated in the month of September.



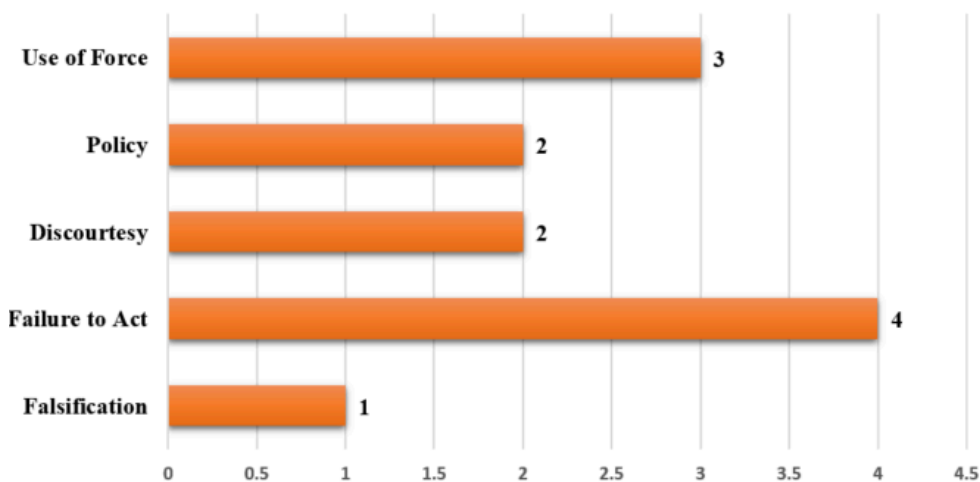
Complaint Language

The Police Accountability Board is committed to providing accessible services to all members of the Rochester community. In September 2025, we received 8 complaints in English, none in American Sign Language, and none in Spanish.

Complaint Category

Each complaint received by the PAB is categorized according to the form of misconduct alleged in the complaint. In the month of September, the category with the greatest number of complaints received was Failure to Act (4), followed by Use of Force (3) and Discourtesy (2) and Policy (2).

COMPLAINTS BY CATEGORY



Note: a single complaint can be assigned multiple categories, depending on the substance of the associated incident. For example, a complainant may allege both Discrimination and Use of Force during an interaction with the RPD, as well as recommend a change to RPD policy. In this case, the complaint would be associated with all three categories. As a result, the total number of complaints by category in the table above (12) is greater than the number of complaints received this month (8). For more information regarding complaint categories, please see the definitions at the conclusion of this report.

Public Tracking Numbers

Each of the 8 complaints received by the Board in the month of September was assigned a Public Tracking Number (PTN), listed in the table below.

2025-0101	2025-0106
2025-0102	2025-0107
2025-0103	2025-0108
2025-0105	2025-0109

*Note that PTN 2025-0104 was not associated with a complaint, and was instead generated to track an information request issued to RPD, unrelated to a particular case. For this reason, it is not listed in the table above, or included in the count of monthly complaints. In order to maintain transparency in the work we do, the PAB endeavors to provide information regarding all PTNs generated by our system.

COMMUNITY ENGAGEMENT

In September 2025, the Community Engagement Team participated in 22 outreach activities, reaching 546 community members:

NAME	ADDRESS	EVENT TYPE	DATE	CONTACTS
Citizen Action	1392 Culver Rd, Rochester, NY 14609	P&O Topic	9/2/2025	11
Robert Turner (Public Defender Attorney - Monroe County)	Digital Meeting	Intro/Relationship	9/5/2025	1
Helio & SE Ambassadors	534 Oxford St, Rochester, NY 14607	General Presentation	9/8/2025	16
Celebration of Life Community Meeting	1000 Winton Rd, Rochester, NY 14618	Networking/Tabling	9/9/2025	10
Midday Bash	285 E Main St, Rochester, NY 14604	Networking/Tabling	9/10/2025	22
P&O Listening Session	999 South Ave, Rochester, NY 14620	P&O Topic	9/10/2025	9
City Mentorship Program Discussion	Digital Meeting	Intro/Relationship	9/11/2025	1
Trillium Care Managers	259 Monroe Ave, Rochester, NY 14607	Intro/Relationship	9/11/2025	1
A Call to Women of Color	1000 E River Rd, Rochester, NY 14623	Networking/Tabling	9/13/2025	112
Senator Cooney Family Day	141 Adams St, Rochester, NY 14608	Networking/Tabling	9/13/2025	156
Hispanic Heritage @ La Marketa	828 N Clinton Ave, Rochester, NY 14605	Networking/Tabling	9/14/2025	15
Ministers Alliance Meeting/Fight Village	189 Ward St, Rochester, NY 14605	Networking/Tabling	9/15/2025	10
Connected Communities	616 N Goodman, Rochester, NY 14609	Intro/Relationship	9/16/2025	3
Hope585	111 N Chestnut, Rochester, NY 14604	Intro/Relationship	9/16/2025	2
Connected Communities Gala	183 E Main St, Rochester, NY 14604	Intro/Relationship	9/18/2025	41
End Prison Violence Press Conference	614 W Main St, Rochester, NY 14611	Intro/Relationship	9/23/2025	21
West Side Farmers Market	831 Genesee St, Rochester, NY 14619	Networking/Tabling	9/23/2025	19
Roc the Block	285 E Main St, Rochester, NY 14604	Networking/Tabling	9/24/2025	68
Food Truck Rodeo	Public Market, Rochester, NY 146009	Networking/Tabling	9/24/2025	10
Reconnect Rochester	400 Andrews St, Suite 100A, Rochester 14604	Event Collaboration	9/25/2025	1
Planned Parenthood	Digital Meeting	Intro/Relationship	9/25/2025	1
SE NSC Resource Fair	4 Sycamore St, Rochester, NY 14620	Networking/Tabling	9/26/2025	16
Total Engaged:				546

POLICY & OVERSIGHT

The P&O division continued the roll out of their oversight investigation entitled *From Call to Arrival: How RPD Responds to 911 Calls for Service*. An ongoing survey was created to receive public input that will be utilized for future work. To date, the PAB has received 103 online responses and 34 paper responses to the survey in languages such as English, Spanish, Arabic, Dari, and Somali. Among responses received, the largest number (15%) came from the 14620 zip code.

On September 10, 2025, the division also hosted the first public listening session on *From Call to Arrival: How RPD Responds to 911 Calls for Service*, which was attended by 8 community members.

For more information, please visit: <https://www.rocpab.org/policy-oversight/>

DEFINITIONS

Abuse of Authority: This wide-ranging category pertains to an officer's conduct that is harmful and that serves no lawful or appropriate law enforcement purpose. It may include using a position of power for personal and unprofessional purposes.

Board: The Police Accountability Board; such Board is a public agency within the meaning of New York Civil Rights Law §50-a.

Case Management Review: The report is under review by the case management division or is awaiting assignment to a division for review.

Complaint: A written or oral report regarding police misconduct made by any individual or group of individuals.

Discourtesy: This category pertains to verbal and non-verbal communication by officers, which is characterized by harsh, profane, insolent, or intentionally insulting language.

Disposition: The status of a case, and if concluded, the outcome.

Discrimination: The unlawful targeting or treatment of a person or persons due to their membership in a protected class, such as discrimination based on race.

Failure to Act or Respond: This category pertains to complaints regarding an officer's failure to respond to a call for help, an officer's failure to identify themselves upon request, or failure to intervene when there is a duty to do so, such as when a person in custody requires medical attention.

Falsification and Improper Documentation: This category includes allegations that officers made inaccurate statements orally or in writing. These complaints may allege that an officer made material misstatements of fact or law, failed to document an incident that should have been documented, or documented the incident improperly, whether in writing or orally, in a police report, official statement, or other document.

Intake: PAB's case management team initially handles reports from the public. Case management takes reports that come via live phone calls, voicemails, an online complaint form, or email.

Misconduct: Any acts or omissions by an officer of the Rochester Police Department that are unlawful, contrary to Rochester Police Department policy, or otherwise inappropriate.

Non-Investigable: When the PAB is unable to obtain sufficient information from a reporter, determines the report is outside of PAB jurisdiction, or if the report does not contain an allegation of officer misconduct or RPD policy recommendations, the case is closed as non-investigable.

Officers: The sworn officers of the RPD, including but not limited to the Chief, deputies, captains, lieutenants, commanders, and all other sworn law enforcement professionals.

Other Misconduct: This catchall classification concerns any type of alleged misconduct that does not fit into any of the other categories.

Oversight Investigation: The Policy and Oversight Division is conducting a policy-level investigation that addresses a specific subject or aims to answer a particular question.

Policy: This category of complaint concerns systemic patterns, practices, policies and procedures of RPD.

Policy and Oversight Review: The complaint is under review by the Policy and Oversight Division for a Proposal for Change or Oversight Investigation.

Proposal for Change: The Policy and Oversight division is preparing a Proposal for Change, which is a community and data-driven process where the PAB makes formal recommendations to change policies and practices that impact the Rochester Police Department.

Professional Standards Section (PSS): The internal affairs section of the Rochester Police Department.

Response to Protests: This category of complaint pertains to incidents of police activity during protests or other public assemblies such as parades and festivals, which may affect large groups of people, rather than a single individual.

Request for Information: The Investigations Division has submitted a request for evidence from RPD and other relevant agencies.

Search and Seizure: This category is concerning the search of a person or property including but not limited to their home, vehicle, business, or items in their constructive, actual or presumed possession.

Sexual Misconduct: This category includes allegations of assault, coercion, or harassment of a sexual nature.

Use of Force: This category includes any physical force or threat of physical force used by RPD officers.

Wrongful Arrest: This category includes incidents in which someone may have been arrested or charged with a crime without legal or factual basis.

**Note: Due to the Court decision dated April 28, 2025, several definitions have been removed or revised to reflect the current limitations on the Police Accountability Board's authority. As the PAB is not currently legally permitted to conduct investigations of individualized allegations of police misconduct, hold panel reviews, issue findings, or make disciplinary determinations, any language implying these functions has been updated to align with the Board's current work.*

The PAB is committed to producing monthly reports that are valuable to the public and welcomes feedback on how to make its data more accessible. Feedback can be submitted via email to PABFeedback@CityofRochester.gov