



PAB

**POLICE
ACCOUNTABILITY
BOARD**

QUARTERLY REPORT



Date Issued: 4/30/2026

Reporting period: 1/1/26 – 3/31/26

Reports received during the Q3 reporting period: 29



EXECUTIVE SUMMARY

During the third quarter of the 2025-2026 fiscal year, the Police Accountability Board (PAB) received 29 complaints from members of the Rochester community. While the Board's authority to investigate individual allegations of misconduct has been discontinued, this report demonstrates how complaints continue to play a critical role in identifying patterns, informing policy review, and advancing transparency.



Key Highlights

- 29 complaints received across multiple intake channels
- 48% of complainants did not provide address information, indicating ongoing concerns related to trust and anonymity

Key Trends

- Frequent overlap between Use of Force and Abuse of Authority complaints
- High volume of Failure to Act complaints, suggesting concerns with responsiveness
- Persistent data gaps due to non-disclosure, limiting full demographic analysis
- Limited non-English complaint submissions, raising potential accessibility concerns

What This Means

These patterns point to potential systemic concerns in:

- Officer response and engagement practices
- Use of force decision-making and escalation
- Community trust and willingness to report misconduct



STATEMENT OF AUTHORITY

Pursuant to Rochester City Charter Article XVIII § 18-1, “The Police Accountability Board (PAB) is an independent office of municipal government and mechanism to investigate such complaints of police misconduct and to review and assess Rochester Police Department (RPD) patterns, practices, policies, and procedures. The Police Accountability Board shall ensure public accountability and transparency over the powers exercised by sworn officers of the Rochester Police Department.”

The Police Accountability Board (PAB) accepts reports related to officer conduct, including alleged misconduct and concerns about the practices, patterns, and policies of the Rochester Police Department. Civilian complaints are analyzed not only for individual violations but also for potential systemic issues within RPD procedures and practices.

In alignment with Article XVIII § 18-1, the PAB continues to publish monthly, quarterly, and annual data on the reports received by the Board, including any insights that support broader policy oversight and reform.

For more information and access to this report, visit www.rocpab.org

CURRENT SCOPE OF PAB's WORK

While recent legal decisions have eliminated the Board's authority to investigate individual allegations and impose discipline, the PAB remains fully committed to:

- Accepting and documenting public complaints
- Reviewing complaints to identify systemic issues
- Conducting oversight investigations focused on policy-level concerns
- Publishing formal Proposals for Change to inform public policy
- Leading citywide community engagement and public education initiatives
- Advancing data transparency and institutional accountability

SUMMARY OF COMPLAINTS RECEIVED

In the third Quarter of the 25-26 fiscal year, the Police Accountability Board received 29 complaints submitted through various channels, including the online portal, phone, email, United States Postal Service and in person submission. January saw the largest number of complaints received, accounting for 41% of those received this Quarter, while our online portal and hotline were the most common method of complaint receipt, each accounting for 35% of complaints. Complaint distribution by month and method of receipt can be seen in the graphs below.

METHOD OF COMPLAINTS RECEIVED

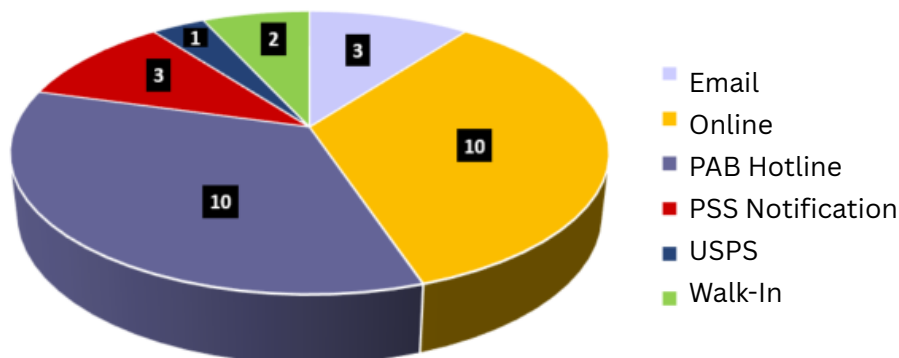


Table 1

MONTH OF COMPLAINT RECEIPT

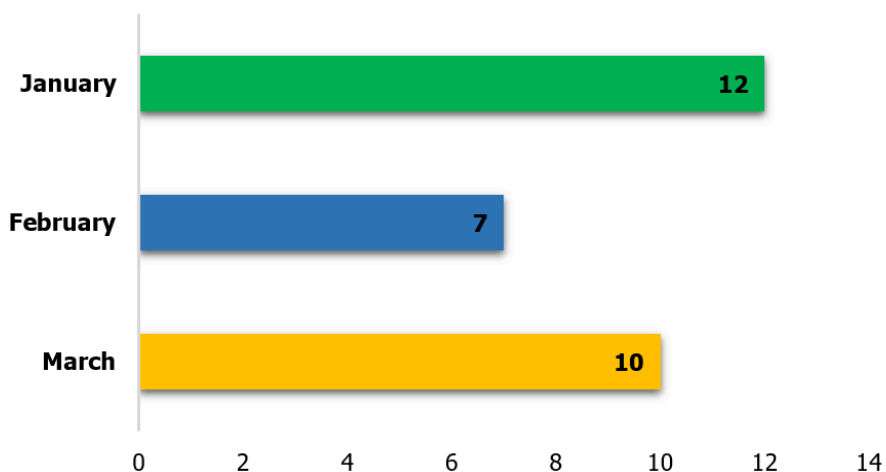


Table 2

COMPLAINT LANGUAGE

The Police Accountability Board is committed to providing accessible services to all members of the Rochester community. Between January 1st and March 31st of 2026, we received 29 complaints in English. No complaints were submitted in Spanish or American Sign Language during this reporting period. While not inherently a concern, this data point may warrant ongoing monitoring to ensure equitable access for Spanish-speaking residents.

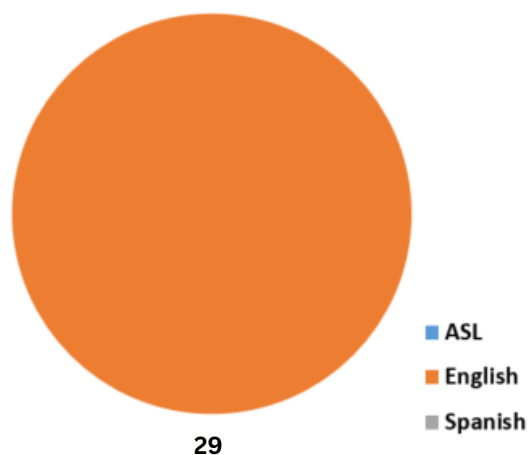


Table 3

COMPLAINT CATEGORY

Each complaint received by the PAB is categorized according to the form of misconduct alleged in the complaint. In the third Quarter of the 25-26 fiscal year, the category with the greatest number of complaints received was Abuse of Authority (13), followed closely by Failure to Act (10) and Use of Force (9).

COMPLAINTS BY CATEGORY

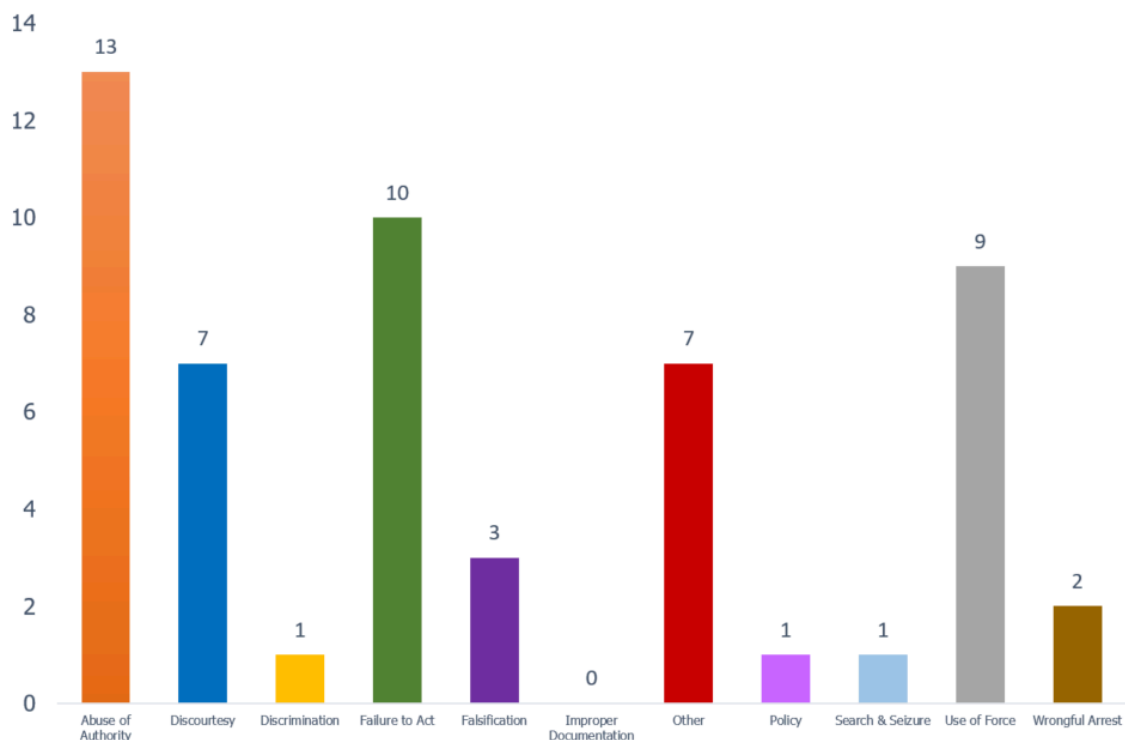


Table 4

Note: a single complaint can be assigned multiple categories, depending on the substance of the associated incident. For example, a complainant may allege both Discrimination and Use of Force during an interaction with the RPD, as well as recommend a change to RPD policy. In this case, the complaint would be associated with all three categories. As a result, the total number of complaints by category in the table below (54) is greater than the number of complaints received this month (29). For more information regarding complaint categories, please see the definitions at the conclusion of this report.

The table below provides details regarding each complaint received during Q3, covering the period between January 1, 2026 and March 31, 2026. The Public Tracking Number (PTN), category of complaint, and incident ZIP code are listed for each complaint.

PTN	Complaint Category	Incident ZIP Code
2026-0001	Abuse of Authority, Falsification	14623
2026-0002	Use of Force, Abuse of Authority, Failure to Act	14615
2026-0003	Failure to Act	14621
2026-0004	Abuse of Authority, Discourtesy, Use of Force, Other	14614
2026-0005	Failure to Act, Discourtesy	14613
2026-0006	Use of Force, Abuse of Authority	14604
2026-0007	Abuse of Authority, Discourtesy, Search & Seizure	14613
2026-0008	Discourtesy	14604
2026-0009	Discourtesy, Other	14609
2026-0010	Failure to Act, Other	14604
2026-0011	Policy	14604
2026-0012	Use of Force, Discrimination, Wrongful Arrest	14624
2026-0013	Abuse of Authority, Other	14606
2026-0014	Use of Force, Abuse of Authority	Unknown
2026-0015	Failure to Act	14609
2026-0016	Failure to Act	14607
2026-0017	Abuse of Authority, Use of Force, Discourtesy, Other	14621
2026-0018	Failure to Act	14611
2026-0019	Abuse of Authority	14621
2026-0021	Abuse of Authority, Falsification, Other	14604
2026-0022	Abuse of Authority, Use of Force	14608
2026-0023	Failure to Act	14615
2026-0024	Failure to Act	14607
2026-0025	Abuse of Authority, Failure to Act, Other	14605
2026-0026	Other	14615
2026-0027	Failure to Act	14609
2026-0028	Abuse of Authority, Falsification, Use of Force, Wrongful Arrest	14482
2026-0029	Use of Force	14464
2026-0030	Failure to Act, Discourtesy	14611

Table 5

**Note that PTN 2026-020 was not associated with a complaint, and was instead generated through a blank entry made through our online portal. For this reason, it is not listed in the table above, or included in the count of monthly complaints. In order to maintain transparency in the work we do, the PAB endeavors to provide information regarding all PTNs generated by our system.*

INCIDENT LOCATION

The charts below illustrate the ZIP codes and quadrants where reported incidents occurred. When the location of an incident or complainant is not known, it is listed as Unknown, while Policy complaints (which have no associated incident location) are listed as N/A (or not applicable). 14604 was the ZIP code in which the largest number of incidents resulting in complaints received in Q3 occurred, while the Southwest was the quadrant in which the largest number of incidents resulting in complaints received in Q3 occurred.

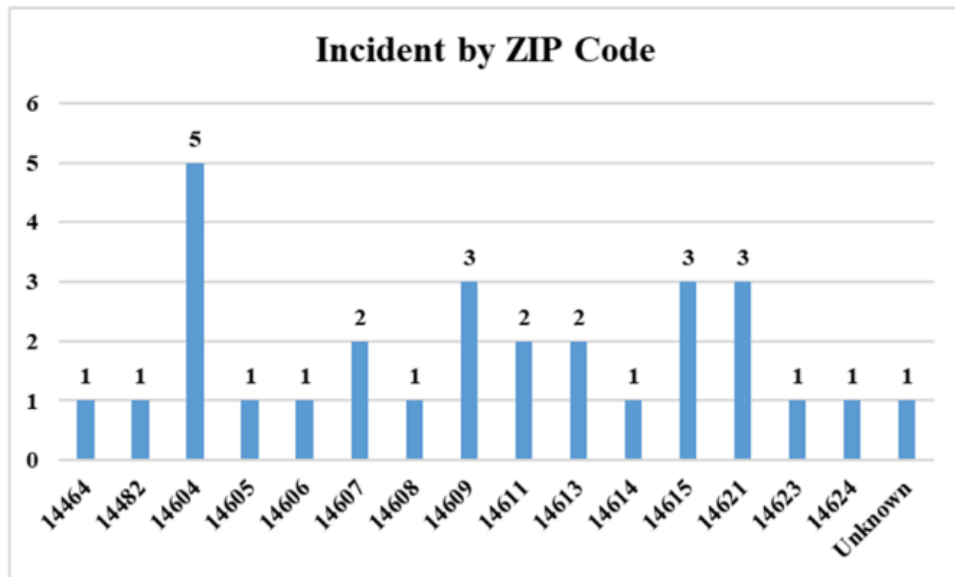


Table 6

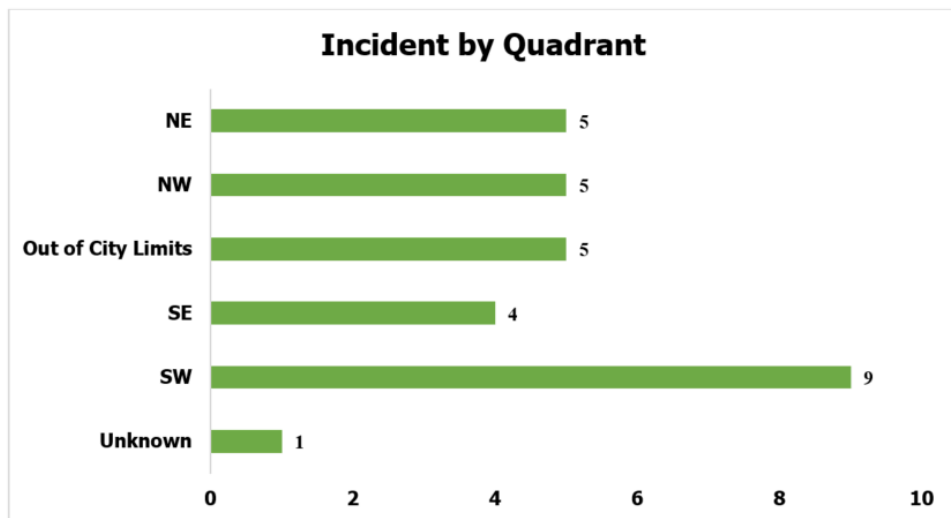


Table 7

COMPLAINANT DATA

The charts below illustrate the ZIP codes and quadrants where identified complainants live. When a complaint was submitted anonymously, or it was otherwise not possible to determine the address of the complaint, it is listed as Unknown.

In Q3, 48% of complaints received did not hold a known complainant address, up slightly from 47% in Q2. Some complainants have expressed reluctance to share their home address for fear of retaliation from RPD, while others simply chose to decline the question.

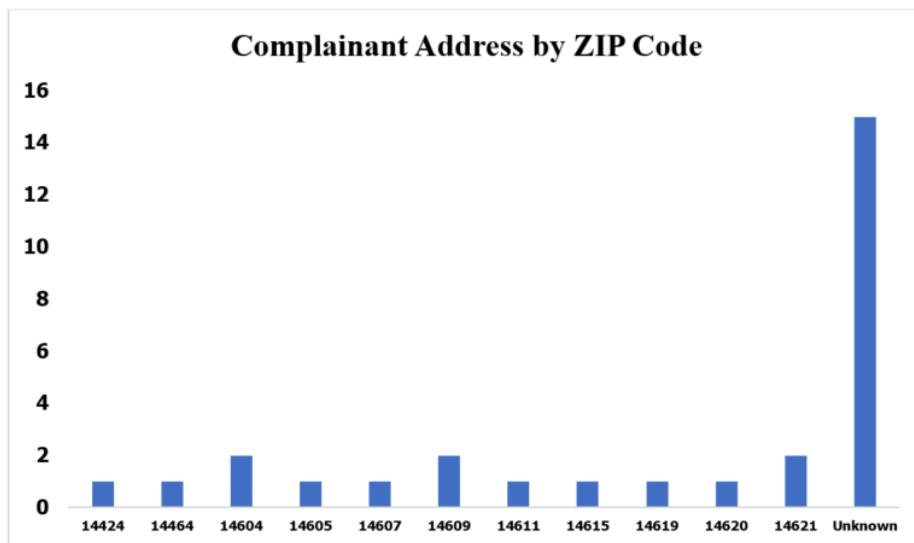


Table 8

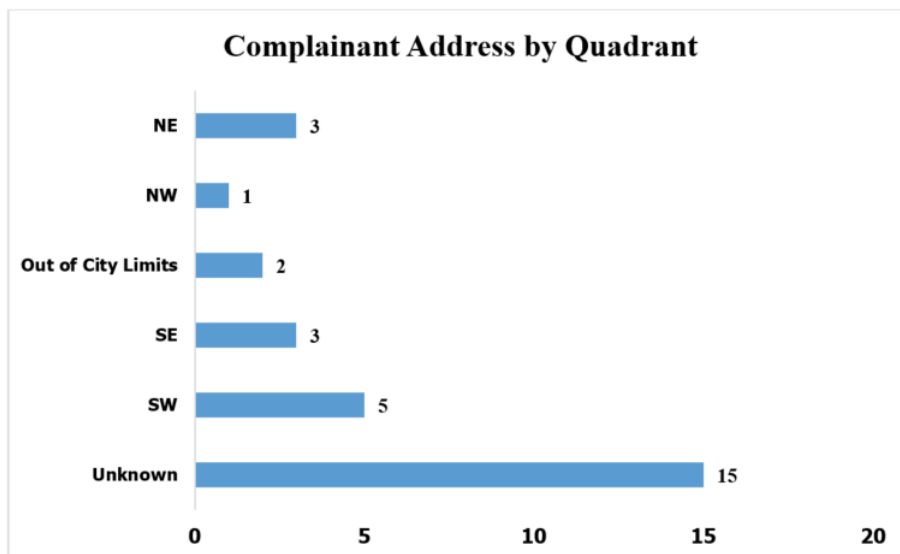


Table 9

COMPLAINANT AGE, RACE AND GENDER

During our intake process, the Accountability & Transparency Division endeavors to collect as much demographic data as possible from our complainants, in order to appropriately track our ability to service different sectors of our community. Still, the data gathered this Quarter reveals that complainants are often hesitant to provide identifying demographic information. The charts below reflect the data gathered from Q3 complainants who were willing to share their demographic information with the PAB, compared to those who preferred not to disclose.

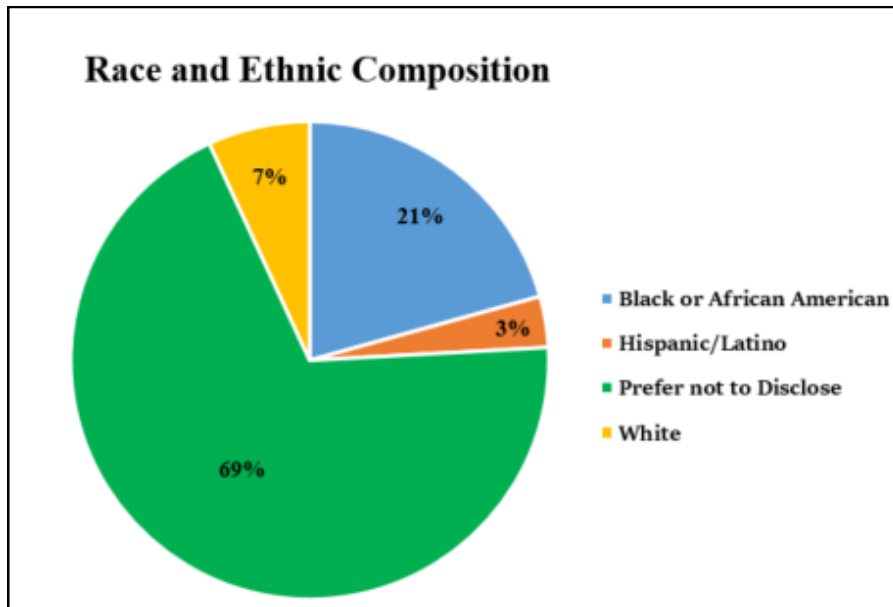


Table 10

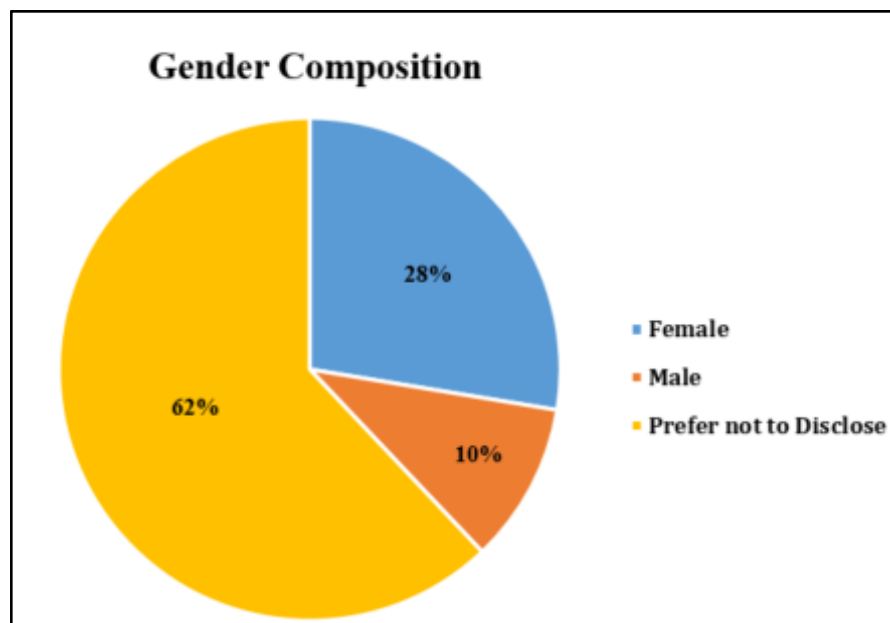


Table 11

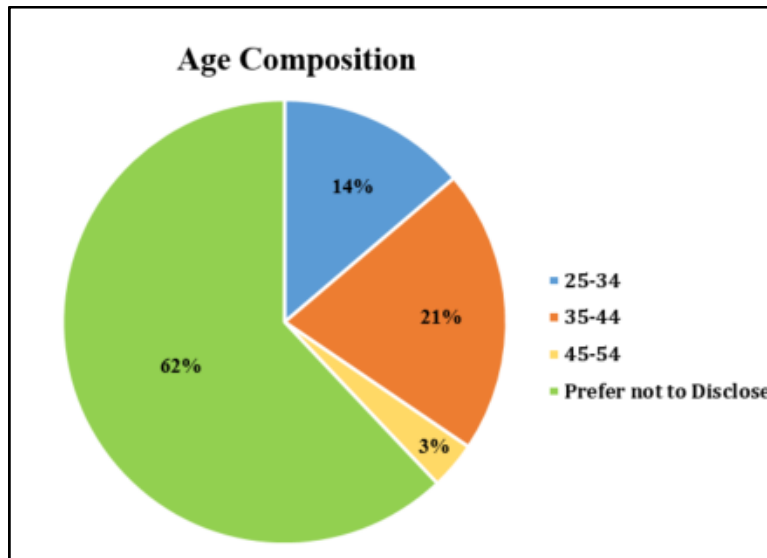


Table 12

KEY TRENDS & SYSTEMIC OBSERVATIONS

1. Failure to Act as a Recurring Concern

Failure to Act was among the most frequently reported allegations, suggesting concerns about:

- Delayed or inadequate police response
- Lack of intervention in critical situations

2. Overlap Between Use of Force and Abuse of Authority

Many complaints included both categories, indicating:

- Potential escalation issues
- Concerns about officer discretion and conduct during encounters

3. Geographic Concentration

Higher complaint volume in certain areas (e.g., 14604, Southwest quadrant) may reflect:

- Increased police-community interaction
- Concentrated enforcement activity
- Community-specific concerns requiring further analysis

4. Trust and Reporting Barriers

Nearly half of complainants did not provide identifying information, highlighting:

- Fear of retaliation
- Lack of trust in systems
- Need for stronger protections and communication

DATA LIMITATIONS & COMMUNITY TRUST CONSIDERATIONS

While the PAB strives to collect comprehensive data, several limitations impact analysis:

- High rates of non-disclosure for demographic and location data
- Potential underreporting of incidents
- Limited language diversity in complaints
- Community concerns regarding anonymity and safety

These factors are important indicators of trust gaps that must be addressed alongside policy reform.

DEMOGRAPHIC OVERVIEW (SUMMARY)

Among complainants who chose to provide demographic information:

- Majority declined to disclose race, gender, or age
- Limited representation across demographic categories
- No complaints submitted in Spanish or ASL

Key Insight

The lack of demographic data is itself meaningful, reflecting potential barriers to engagement and reporting.

POLICY & OVERSIGHT DIVISION

The PAB's Policy & Oversight Division reviews the rules and practices of the Rochester Police Department, including officer training and procedures.

The ongoing work of the Division of Policy & Oversight is available on the PAB website: rocpab.org/policy-oversight/. The Policy & Oversight Division released the draft of the proposal for change, "Policing and Community Surveillance: Your Right to Privacy." The public input period ran from March 2 to April 3, 2026. On March 12, 2026, the PAB presented on the report and hosted a robust panel discussion in collaboration with the New York Civil Liberties Union. The Board will vote on the revised report and policy recommendations in May 2026. Once approved, the recommendations will be submitted to the Chief of Police, City Council, and the Mayor. Staff continued research and drafting policies in the following key areas:

- Vehicular Pursuits
- Sexual Assault Investigations
- Use of Artificial Intelligence in Law Enforcement
- Body Worn Camera Manual Revision
- Drones as First Responders
- RPD Response Times to School related calls

COMMUNITY ENGAGEMENT DIVISION

During Q3, the Community Engagement Team participated in 34 outreach activities, reaching 637 community members. The table below includes detailed information for each event, including: the name of the event; the address where the event took place; the type of event; the date; and the number of contacts reached:

Name	Address	Event Type	Date	Contacts
Celebration of Life Community Meeting	1000 Winton Rd, Rochester, NY 14618	Intro/Relationship	1/13/2026	10
Nextcorps	260 E Main St Suite 6000, Rochester, NY 14604	Intro/Relationship	1/14/2026	2
Upper Monroe Neighborhood Association	Upper Monroe Neighborhood	Event Collaboration	1/14/2026	1
NEMNU Annual Meeting	1933 E Main St, Rochester, NY 14609	Intro/Relationship	1/19/2026	13
Connect Hour (Connected Communities)	616 N Goodman St, Rochester, NY 14609	Networking/Tabling	1/20/2026	26
ABC Breakfast	500 University Ave, Rochester, NY 14607	Networking/Tabling	1/22/2026	112
United Way	75 College Ave, Rochester, NY 14607	Intro/Relationship	1/27/2026	33
St Joseph's Community Center	417 South Ave., Rochester, NY 14620	Intro/Relationship	1/28/2026	2
NYCLU Event Planning	121 Fitzhugh St N, Rochester, NY 14614	Event Collaboration	1/28/26	1
RMAPI Legislative Breakfast	161 Chestnut St, Rochester, NY 14604	Networking/Tabling	1/30/26	86
VOA Staff Presentation	175 Ward St, Rochester, NY 14605	General Presentation	2/2/2026	23
Teen Empowerment	373 Genesee St, Rochester, NY 14611	Intro/Relationship	2/3/2026	4
Maplewood Neighborhood Association Meeting	1127 Dewey Ave, Rochester, NY 14613	Network/Tabling	2/4/2026	21
NYCLU	121 Fitzhugh St N, Rochester, NY 14614	Event Collaboration	2/5/2026	1
Lyell/Otis Community Association Meeting LOCA	956 Lyell Ave, Rochester, NY 14606	Network/Tabling	2/9/2026	12
People's Pantry	555 Ave D, Rochester, NY 14621	Intro/Relationship	2/13/2026	1
VOCAL NY	189 N Water St, Rochester, NY 14604, USA	Intro/Relationship	2/13/2026	1
World Church Services	Digital Meeting	Intro/Relationship	2/23/2026	1
United Way Mentor/Board Observers Meeting	Digital Meeting	Intro/Relationship	2/23/2026	4
Causewave	985 Elmwood Ave, Rochester, NY 14620	Intro/Relationship	2/25/2026	1
NAACP Monthly Member Meeting	115 South Ave, Rochester, NY 14604	Intro/Relationship	2/28/2026	12
Charlotte Community Association	188 Beach Ave, Rochester, NY 14612	Network/Tabling	3/2/2026	25
Refugee Safety Coalition	Digital Meeting	Intro/Relationship	3/3/2026	9
Maplewood Community Association	1127 Dewey Ave, Rochester, NY 14613	Network/Tabling	3/4/2026	21
Beechwood Neighborhood Meeting	530 Webster Ave, Rochester, NY 14609	Network/Tabling	3/5/2026	28
Teen Empowerment	616 N Goodman St, Rochester, NY 14609	Intro/Relationship	3/10/2026	16
Celebration of Life Community Meeting	1000 N Winton Rd , Rochester, NY 14609	Network/Tabling	3/10/2026	12
Lyell/Otis Community Association	956 Lyell Ave, Rochester, NY 14606	Network/Tabling	3/11/2026	14
PIA Presentation	530 Webster Ave, Rochester, NY 14609	P&O Presentation	3/12/2026	62
REOC Presentation	161 Chestnut St, Rochester, NY 14604	Know Your Rights	3/13/2026	33
NEMNU Presentation	1933 E Main St, Rochester, NY 14609	General Presentation	3/16/2026	12
N Winton Village	1124 Culver Rd, Rochester, NY 14609	Network/Tabling	3/23/2026	14
United Way	Digital Meeting	Network/Tabling	3/24/2026	7
Elders and Allies	Digital Meeting	P&O Presentation	3/31/2026	17
Total Engaged:				637

Table 13

KEY THEMES FROM COMMUNITY ENGAGEMENT

- Concerns about police responsiveness
- Questions about accountability post-court decision
- Interest in transparency (especially body-worn cameras)
- Ongoing issues of trust and safety in reporting

How Community Input Is Used

Community feedback is actively used to:

- Identify trends and research priorities
- Inform policy recommendations
- Shape public reporting and engagement strategies
- Support legislative advocacy

WHAT HAPPENS AFTER A COMPLAINT IS FILED

While the PAB no longer investigates individual allegations, complaints remain essential.

Current Process

1. Complaint is received and documented
2. Information is coded into structured data
3. Trends and patterns are identified
4. Data informs:
 - Policy analysis
 - Issue briefs
 - Public reporting
 - Proposals for change

Every complaint contributes to systemic accountability and reform efforts.

CLOSING STATEMENT

The Police Accountability Board remains committed to its core mission:

To ensure public accountability and transparency over the powers exercised by sworn officers of the Rochester Police Department.

While the tools available to the Board have changed, the responsibility to the community has not. This report reflects a continued commitment to rigor, transparency, and meaningful accountability.

FEEDBACK AND CONTACT

We welcome public feedback to improve the accessibility and usefulness of our reports.

✉ PABFeedback@CityofRochester.gov

🌐 www.rocpab.org

CASE STATUS DEFINITIONS

Abuse of Authority: This wide-ranging category pertains to an officer's conduct that is harmful and that serves no lawful or appropriate law enforcement purpose. It may include using a position of power for personal and unprofessional purposes.

Board: The Police Accountability Board; such Board is a public agency within the meaning of New York Civil Rights Law §50-a.

Case Management Review: The report is under review by the case management division or is awaiting assignment to a division for review.

Complaint: A written or oral report regarding alleged police misconduct made by any individual or group of individuals.

Discourtesy: This category pertains to verbal and non-verbal communication by officers which is characterized by harsh, profane, insolent, or intentionally insulting language.

Disposition: The status of a case, and if concluded, the outcome.

Discrimination: The unlawful targeting or treatment of a person or persons due to their membership in a protected class, such as discrimination based on race.

Failure to Act or Respond: This category pertains to complaints regarding an officer's failure to respond to a call for help, an officer's failure to identify themselves upon request, or failure to intervene when there is a duty to do so, such as when a person in custody requires medical attention.

Falsification and Improper Documentation: This category includes allegations that officers made inaccurate statements orally or in writing. These complaints may allege that an officer made material misstatements of fact or law, failed to document an incident that should have been documented, or documented the incident improperly, whether in writing or orally, in a police report, official statement, or other document.

Misconduct: Any acts or omissions by an officer of the Rochester Police Department that are unlawful, contrary to Rochester Police Department policy, or otherwise inappropriate.

Officers: The sworn officers of the RPD, including but not limited to the Chief, deputies, captains, lieutenants, commanders, and all other sworn law enforcement professionals.

Other Misconduct: This catch-all classification concerns any type of alleged misconduct that does not fit into any of the other categories, including failure to identify and littering.

Oversight Investigation: The Policy and Oversight Division is conducting a policy-level investigation that addresses a specific subject or aims to answer a particular question.

Policy: This category of complaint concerns systemic patterns, practices, policies and procedures of RPD.

Policy and Oversight Review: The complaint is under review by the Policy and Oversight Division for a Proposal for Change or Oversight Investigation.

Proposal for Change: The Policy and Oversight division is preparing a Proposal for Change, which is a community and data-driven process where the PAB makes formal recommendations to change policies and practices that impact the Rochester Police Department.

Professional Standard Section (PSS): The internal affairs section of the Rochester Police Department.

Intake: PAB's case management team initially handles reports from the public. Case management takes reports that come via live phone calls, voicemails, an online complaint form, or email.

Response to Protests: This category of complaint pertains to incidents of police activity during protests or other public assemblies such as parades and festivals, which may affect large groups of people, rather than a single individual.

Request for Information: The Accountability and Transparency Division has submitted a request for evidence from RPD and other relevant agencies.

Search and Seizure: This category is concerning the search of a person or property including but not limited to their home, vehicle, business, or items in their constructive, actual or presumed possession.

Sexual Misconduct: This category includes allegations of assault, coercion, or harassment of a sexual nature.

Use of Force: This category includes any physical force or threat of physical force used by RPD officers.

Wrongful Arrest: This category includes incidents in which someone may have been arrested or charged with a crime without legal or factual basis.

The PAB is committed to producing monthly reports that are valuable to the public and welcomes feedback on how to make its data more accessible. Feedback can be submitted via email to PABFeedback@CityofRochester.gov.