



PAB

**POLICE
ACCOUNTABILITY
BOARD**

MONTHLY REPORT

NOVEMBER 2025

Prepared By: Accountability and Transparency Division

Complaints received during the reporting period: 4

Reporting Period: 11/1/25 – 11/30/25

Date Issued: 12/11/25



STATEMENT OF AUTHORITY

Pursuant to Rochester City Charter Article XVIII § 18-1, “The Police Accountability Board (PAB) is an independent office of municipal government and mechanism to investigate such complaints of police misconduct and to review and assess Rochester Police Department (RPD) patterns, practices, policies, and procedures. The Police Accountability Board shall ensure public accountability and transparency over the powers exercised by sworn officers of the Rochester Police Department.”

The Police Accountability Board (PAB) accepts reports related to officer conduct, including alleged misconduct and concerns about the practices, patterns, and policies of the Rochester Police Department. Civilian complaints are analyzed not only for individual violations but also for potential systemic issues within RPD procedures and practices.

In alignment with Article XVIII § 18-11(A), the PAB publishes monthly data on the reports received by the Board, including any insights that support broader policy oversight and reform.

For more information and access to this report, visit www.rocpab.org

CURRENT SCOPE OF PAB's WORK

As of April 28, 2025, the Police Accountability Board's authority to independently investigate individualized allegations of police misconduct, issue subpoenas, and recommend discipline was legally revoked. Despite these limitations, the PAB remains fully authorized and committed to:

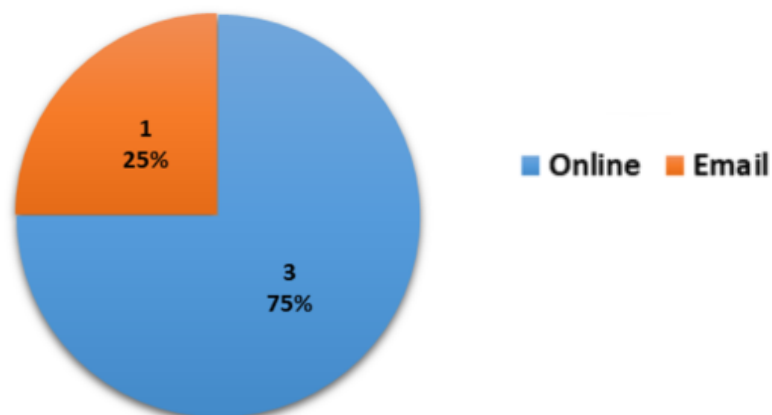
- Accepting and documenting public complaints
- Reviewing complaints to identify systemic issues
- Conducting oversight investigations focused on policy-level concerns
- Publishing formal Proposals for Change to inform public policy
- Leading citywide community engagement and public education initiatives
- Advancing data transparency and institutional accountability

SUMMARY OF COMPLAINTS RECEIVED

In November 2025, the Police Accountability Board received 4 complaints submitted through various channels, including the online portal and email. The online portal accounts for 75% of all submissions.

These complaints continue to provide important insight into how community members experience interactions with the Rochester Police Department and help inform the Board's oversight and policy work.

METHOD OF COMPLAINT RECEIVED

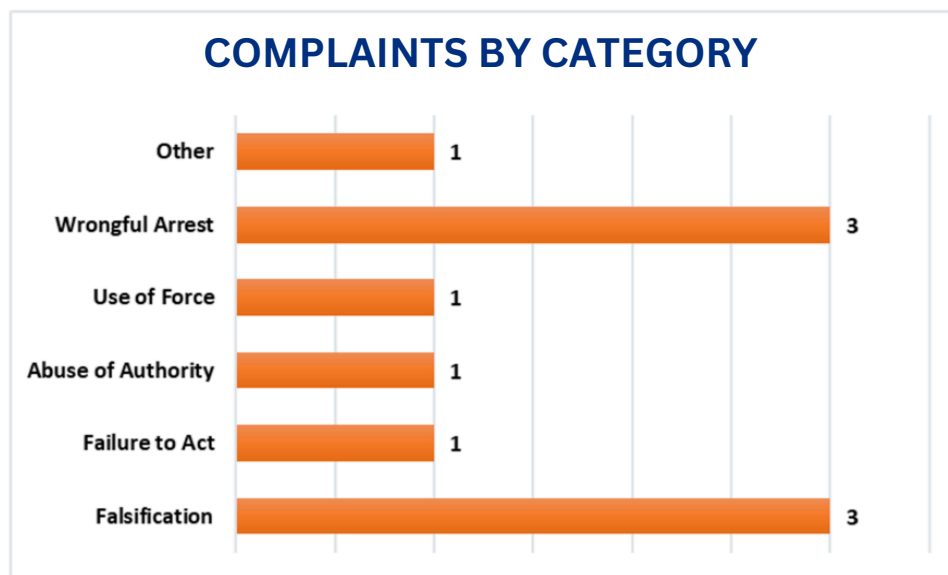


Complaint Language

The Police Accountability Board is committed to providing accessible services to all members of the Rochester community. In November 2025, we received 4 complaints in English, and none in American Sign Language or Spanish. We will continue to monitor language trends in complaints and work to expand awareness of multilingual access to our services.

Complaint Category

Each complaint received by the PAB is categorized according to the form of misconduct alleged in the complaint. In the month of November, the category with the greatest number of complaints received was Failure to Act (4), followed by Discourtesy (3), Wrongful Arrest (1), Falsification (1), and “Other” (1).



Note: a single complaint can be assigned multiple categories, depending on the substance of the associated incident. For example, a complainant may allege both Discrimination and Use of Force during an interaction with the RPD, as well as recommend a change to RPD policy. In this case, the complaint would be associated with all three categories. As a result, the total number of complaints by category in the table below (10) is greater than the number of complaints received this month (7). For more information regarding complaint categories, please see the definitions at the conclusion of this report.

PUBLIC TRACKING NUMBERS

Each of the 7 complaints received by the Board in the month of November was assigned a Public Tracking Number (PTN), listed in the table on the side.

2025-0117	2025-0119
2025-0118	2025-0120

These identifiers allow community members and the Board to track individual reports through PAB's internal processes.

COMMUNITY ENGAGEMENT

In November 2025, the Community Engagement Team participated in 17 outreach activities, reaching a total of 960 community members. Engagement efforts included neighborhood association meetings, community dinners, "Know Your Rights" presentations, collaborations with the Rochester City School District, and targeted outreach to Deaf and hard-of-hearing community members in partnership with National Technical Institute for the Deaf (NTID) and University of Rochester Medical Center (URMC).

These activities are designed to increase awareness of the PAB's role, build relationships with residents across the city, and ensure that our work remains responsive to the lived experiences of Rochester's diverse communities.

Name	Address	Event Type	Date	Contacts
Lyell Ave Outreach	540 Lyell Ave, Rochester, NY 14606	Network/Tabling	11/2/2025	15
Charlotte Community Association Meeting	180 Beach Ave, Rochester, NY 14612	Network/Tabling	11/3/2025	25
Maplewood Association Meeting	1127 Dewey Ave, Rochester, NY 14613	Intro/Relationship	11/5/2025	20
U of R Psych Rehab & Addiction Services	Digital Meeting	General Presentation	11/5/2025	8
NTID (RIT)	Digital Meeting	Event Collaboration	11/5/2025	1
Swillburg Annual Meeting	1235 S Clinton Ave, Rochester, NY 14620	Network/Tabling	11/6/2025	17
URMC & Deaf Kitchen	Digital Meeting	General Presentation	11/12/2025	5
NTID (Staff)	52 Lomb Memorial Dr, Rochester, NY 14623	General Presentation	11/17/2025	26
NTID Admin Luncheon	52 Lomb Memorial Dr, Rochester, NY 14623	Intro/Relationship	11/17/2025	7
NTID (Students)	52 Lomb Memorial Dr, Rochester, NY 14623	Know Your Rights	11/17/2025	14
NEMNU/N Winton Village	1124 Culver Rd, Rochester, NY 14609	Intro/Relationship	11/17/2025	11
Beechwood Neighborhood Meeting	616 N Goodman St, Rochester, NY 14609	General Presentation	11/17/2025	7
Volunteers of America	175 Ward St, Rochester, NY 14605	Intro/Relationship	11/19/2025	1
Edgerton/NW Community Thanksgiving Dinner	41 Backus Street, Rochester, NY 14608	Network/Tabling	11/20/2025	175
Community Thanksgiving Dinner/ School No. 9	485 N Clinton Ave, Rochester, NY 14605	Event Collaboration	11/21/2025	202
LOBA/ROC 7 Turkey Giveaway	1325 Dewey Ave, Rochester, NY 14613	Network/Tabling	11/22/2025	388
RCSD Literacy Community Meeting	145 Midland Ave, Rochester, NY, 14605	Network/Tabling	11/25/2025	38
Total Contacts:				960

POLICY & OVERSIGHT

The Policy & Oversight (P&O) Division successfully concluded the public rollout of its oversight investigation, “From Call to Arrival: How RPD Responds to 911 Calls for Service.” This investigation examines response timelines, operational practices, and systemic factors that influence how calls for service move from initial contact to officer arrival, with a focus on transparency and accountability.

To ensure continued community engagement beyond the report’s release, the Division launched an ongoing public survey designed to gather resident experiences, perceptions, and feedback related to 911 interactions. Input collected through this survey will inform future oversight work, policy analysis, and potential recommendations.

As of the date of publishing this report, the PAB received 166 online responses and 44 paper responses, reflecting strong community participation. To promote accessibility and inclusivity, the survey is available in multiple languages, including English, Spanish, Arabic, Dari, and Somali, allowing residents from diverse communities to meaningfully contribute their perspectives.

Additional information about the investigation and the survey can be found at:

<https://www.rocpab.org/policy-oversight>

DEFINITIONS

Abuse of Authority: This wide-ranging category pertains to an officer's conduct that is harmful and that serves no lawful or appropriate law enforcement purpose. It may include using a position of power for personal and unprofessional purposes.

Board: The Police Accountability Board; such Board is a public agency within the meaning of New York Civil Rights Law §50-a.

Case Management Review: The report is under review by the case management division or is awaiting assignment to a division for review.

Complaint: A written or oral report regarding police misconduct made by any individual or group of individuals.

Discourtesy: This category pertains to verbal and non-verbal communication by officers, which is characterized by harsh, profane, insolent, or intentionally insulting language.

Disposition: The status of a case, and if concluded, the outcome.

Discrimination: The unlawful targeting or treatment of a person or persons due to their membership in a protected class, such as discrimination based on race.

Failure to Act or Respond: This category pertains to complaints regarding an officer's failure to respond to a call for help, an officer's failure to identify themselves upon request, or failure to intervene when there is a duty to do so, such as when a person in custody requires medical attention.

Falsification and Improper Documentation: This category includes allegations that officers made inaccurate statements orally or in writing. These complaints may allege that an officer made material misstatements of fact or law, failed to document an incident that should have been documented, or documented the incident improperly, whether in writing or orally, in a police report, official statement, or other document.

Intake: PAB's case management team initially handles reports from the public. Case management takes reports that come via live phone calls, voicemails, an online complaint form, or email.

Misconduct: Any acts or omissions by an officer of the Rochester Police Department that are unlawful, contrary to Rochester Police Department policy, or otherwise inappropriate.

Non-Investigable: When the PAB is unable to obtain sufficient information from a reporter, determines the report is outside of PAB jurisdiction, or if the report does not contain an allegation of officer misconduct or RPD policy recommendations, the case is closed as non-investigable.

Officers: The sworn officers of the RPD, including but not limited to the Chief, deputies, captains, lieutenants, commanders, and all other sworn law enforcement professionals.

Other Misconduct: This catchall classification concerns any type of alleged misconduct that does not fit into any of the other categories.

Oversight Investigation: The Policy and Oversight Division is conducting a policy-level investigation that addresses a specific subject or aims to answer a particular question.

Policy: This category of complaint concerns systemic patterns, practices, policies and procedures of RPD.

Policy and Oversight Review: The complaint is under review by the Policy and Oversight Division for a Proposal for Change or Oversight Investigation.

Proposal for Change: The Policy and Oversight division is preparing a Proposal for Change, which is a community and data-driven process where the PAB makes formal recommendations to change policies and practices that impact the Rochester Police Department.

Professional Standards Section (PSS): The internal affairs section of the Rochester Police Department.

Response to Protests: This category of complaint pertains to incidents of police activity during protests or other public assemblies such as parades and festivals, which may affect large groups of people, rather than a single individual.

Request for Information: The Investigations Division has submitted a request for evidence from RPD and other relevant agencies.

Search and Seizure: This category concerns the search of a person or property including but not limited to their home, vehicle, business, or items in their constructive, actual or presumed possession.

Sexual Misconduct: This category includes allegations of assault, coercion, or harassment of a sexual nature.

Use of Force: This category includes any physical force or threat of physical force used by RPD officers.

Wrongful Arrest: This category includes incidents in which someone may have been arrested or charged with a crime without legal or factual basis.

**Note: Due to the Court decision dated April 28, 2025, several definitions have been removed or revised to reflect the current limitations on the Police Accountability Board's authority. As the PAB is not currently legally permitted to conduct investigations of individualized allegations of police misconduct, hold panel reviews, issue findings, or make disciplinary determinations, any language implying these functions has been updated to align with the Board's current work.*

The PAB is committed to producing monthly reports that are valuable to the public and welcomes feedback on how to make its data more accessible. Feedback can be submitted via email to PABFeedback@CityofRochester.gov