

FROM  
**TRANSITION**

TO

**TRANSFORMATION**

*THE NEXT CHAPTER FOR THE PAB*

# OVERVIEW



**APRIL 20, 2025 + MARCH 20, 2026 COURT DECISIONS**



**THIS IS LEGAL AND OPERATIONAL**

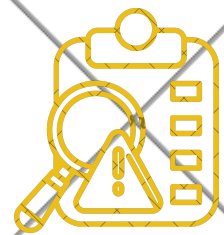


**WHAT DO WE DO NOW?**



**WHAT DOES ACCOUNTABILITY LOOK LIKE?**

# REFRAMED ROLE OF THE PAB



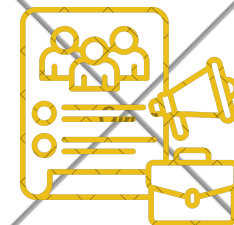
**COMPLAINT INTAKE AND  
PATTERN IDENTIFICATION**



**POLICY, OVERSIGHT  
& SYSTEMS REFORM**



**TRANSPARENCY AND PUBLIC  
EDUCATION RESOURCE**



**COMMUNITY INFORMED  
REFORM ENTITY**

# THE SHIFT

INVESTIGATIONS



PATTERN IDENTIFICATION

CASES



TRENDS

INDIVIDUAL FOCUS



SYSTEM ACCOUNTABILITY

INTERNAL WORK

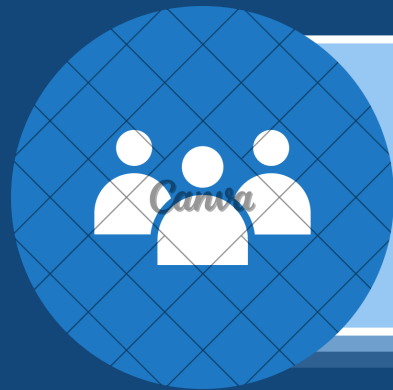


PUBLIC FACING OUTPUTS

# WHY THIS STILL MATTERS



COMPLAINTS STILL MATTER

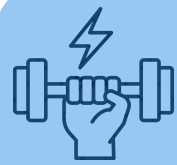


COMMUNITY VOICES STILL MATTER



ACCOUNTABILITY STILL MATTERS

# FOUR STRATEGIC PRIORITIES



I

**STRENGTHEN THE ORGANIZATION**



II

**TRANSFORM AND OPERATIONALIZE OVERSIGHT**



III

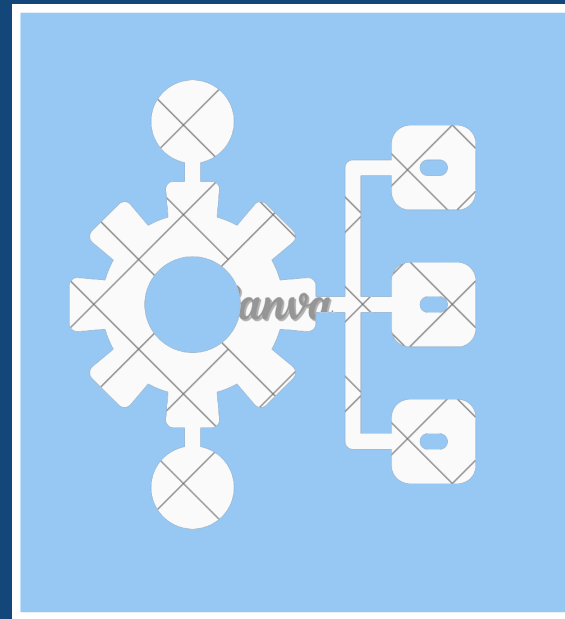
**ADVANCE DATA-DRIVEN POLICY AND SYSTEMIC REFORM**



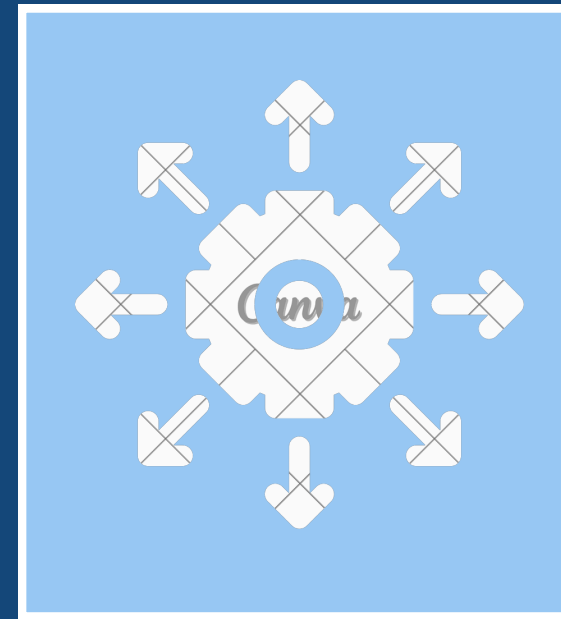
IV

**REIMAGINE COMMUNITY ENGAGEMENT AND PUBLIC TRUST**

# WHAT SUCCESS LOOKS LIKE



**CLEARER  
WORKSTREAMS**



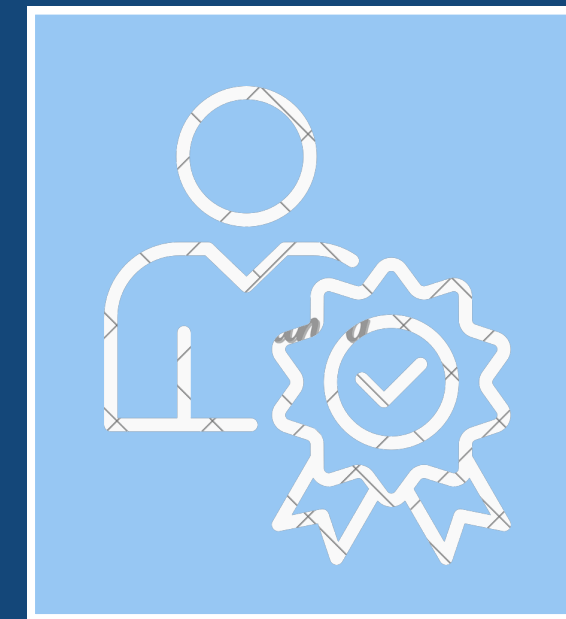
**CONSISTENT  
OUTPUTS**



**PUBLIC  
VISIBILITY**



**COMMUNITY TRUST**



**INCREASED CREDIBILITY**

# WORKSTREAMS



**COMPLAINT  
AND PATTERN  
TRACKING**



**POLICY AND  
RESEARCH**



**TRANSPARENCY  
AND  
REPORTING**



**COMMUNITY AND  
LEGISLATIVE  
STRATEGY**

# WHAT WE WILL PRODUCE



## DASHBOARDS

Interactive and visual dashboards that make data easy to explore and act on



## PROPOSALS FOR CHANGE

Formal recommendations to change RPD policies and practices



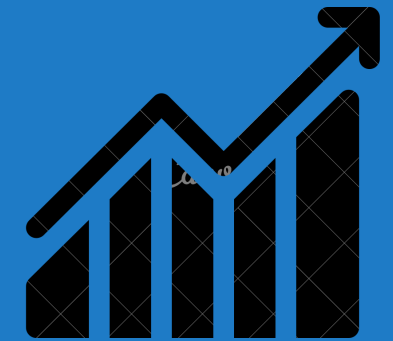
## INSIGHT BRIEFS

Concise summaries of key findings to support quick understanding and decisions



## PUBLIC EXPLAINERS

Public-facing documents that helps the public understand a complex issue and why it matters.



## TREND REPORTS

Clear, accessible content that communicates complex data and idea to broad audiences

# COMMUNITY ENGAGEMENT SHIFT

## PREVIOUS: LISTENING



We listened  
to  
understand.

*Input collected, but  
impact undefined.*



## NOW: LISTENING > ANALYSIS > ACTION > REPORT BACK



### LISTENING

*We listen to  
understand  
community needs  
and priorities.*

### ANALYSIS

*We analyze  
what we heard  
to uncover  
insights and  
opportunities.*

### ACTION

*We act on  
insights to  
develop solutions  
and drive  
meaningful  
change.*

### REPORT BACK

*We share what  
we're doing, the  
impact, and  
continue the  
conversation.*

# 90 DAY FOCUS

**UNDERSTAND PRIORITIES  
AND CONTEXT**

**DRIVE LASTING VALUE AND  
CONTINUED IMPROVEMENT**

**BUILD RELATIONSHIPS AND  
ALIGN GOALS**

**SHARE INSIGHTS AND  
BUILD MOMENTUM**

**ESTABLISH KEY PROCESSES  
AND SUCCESS MEASURES**

**COMMUNICATE OUTCOMES  
AND IMPACT**

**LAUNCH PUBLIC FACING  
INITIATIVES OR REPORTS**

**PROVIDE CLEAR, ACTIONABLE  
RECOMMENDATIONS**

# NEXT STEPS



**CLEAR  
DELIVERABLES  
AND  
TIMELINES**



**CONTINUED  
COMMUNICATION  
TO KEEP THE  
COMMUNITY AND  
STAKEHOLDERS  
INFORMED**



**CONTINUE APPEAL  
PROCESS AND  
LEGISLATIVE  
OUTREACH**