City of Rochester
Police Accountability Board
Established 2019

57 St. Paul Street
Rochester, NY 14604

QUARTERLY REPORT

Date Issued: November 5, 2026

Reporting Period: Q1 (7/1/2026 – 9/30/2026)

Complaints Received during the Q1 Reporting Period: 30

STATEMENT OF AUTHORITY

Pursuant to Rochester City Charter Article XVIII § 18-1, "The Police Accountability Board (PAB) is an independent office of municipal government and mechanism to investigate such complaints of police misconduct and to review and assess Rochester Police Department (RPD) patterns, practices, policies, and procedures. The Police Accountability Board shall ensure public accountability and transparency over the powers exercised by sworn officers of the Rochester Police Department."

The Police Accountability Board (PAB) accepts reports related to officer conduct, including alleged misconduct and concerns about the practices, patterns, and policies of the Rochester Police Department. Civilian complaints are documented and analyzed to identify potential systemic issues within RPD procedures and practices.

Following court decisions affecting the PAB's investigative and disciplinary authority, the agency is currently unable to independently investigate individual allegations of police misconduct or exercise disciplinary powers. The PAB continues to receive and document complaints, refer matters to the Rochester Police Department as appropriate, and conduct systemic reviews of RPD policies, practices, patterns, and procedures.

In alignment with Article XVIII §§ 18-1 and 18-11, the PAB continues to publish monthly, quarterly, and annual data on the reports received by the Board, including insights that support broader policy oversight and reform.

For more information and access to this report, visit www.rocpab.org.

EXECUTIVE SUMMARY

During the first quarter of the 2026–2027 fiscal year, the Police Accountability Board (PAB) received 30 complaints from community members concerning the practices of the Rochester Police Department. Although the PAB is not currently permitted to investigate individualized allegations of police misconduct, complaints continue to inform its review of policing patterns, practices, policies, and procedures. During the quarter, the PAB advanced work on language access in policing, refined its policy assessment tools, expanded community and professional partnerships, and strengthened agency planning and performance accountability.

Key Highlights

- The PAB received nine complaints in July, ten in August, and eleven in September. Fifteen complaints, 50% of the quarterly total, were submitted directly through the PAB's website.
- NACOLE's Board of Directors unanimously approved the New York State Civilian Oversight Consortium as its first statewide affiliate pilot. The PAB continued supporting the Consortium's development through a statewide survey and preparations to finalize an Affiliate Agreement.
- The Policy & Oversight Division and Public Affairs and Community Engagement Division conducted three language access focus groups in September to inform an upcoming policy assessment.
- Community engagement activities generated more than 4,179 reported contacts during the quarter through public events, presentations, outreach, and relationship-building efforts.

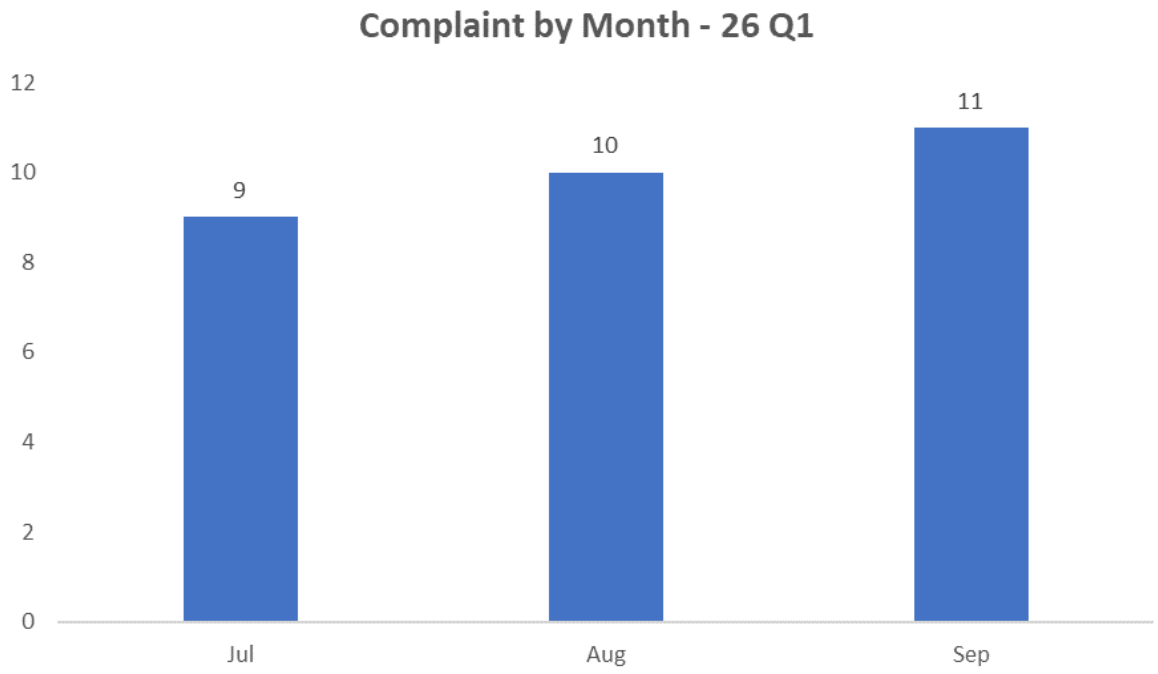
Key Trends

- Monthly complaint intake increased from nine complaints in July to eleven in September. The website was the most common submission method for the quarter.
- Abuse of Authority, Discourtesy, and Failure to Act were among the most frequently recorded allegations during the quarter. These categories represent concerns reported by complainants and do not constitute investigative findings. Their recurrence may warrant additional analysis to determine whether broader policy or procedural issues exist. The PAB expanded its use of community feedback to inform policy oversight. Language access work drew on focus groups, survey responses, demographic trends, and partnerships with community organizations.
- Agency planning increasingly connected strategic priorities with divisional responsibilities, performance measures, ownership, and milestones.

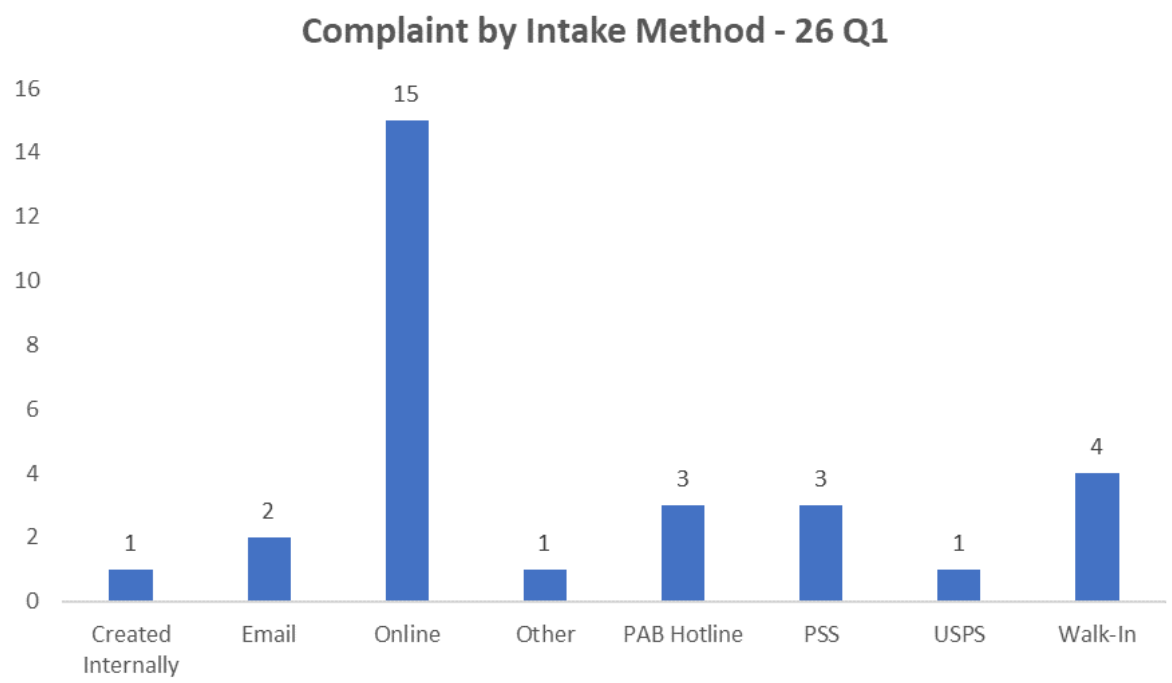
CASE MANAGEMENT

Summary of Complaints Received

In the first quarter of the 2026–2027 fiscal year, the Police Accountability Board received 30 complaints. July accounted for nine complaints, August for ten, and September for eleven. September had the largest number of complaints received, representing approximately 37% of the quarterly total.



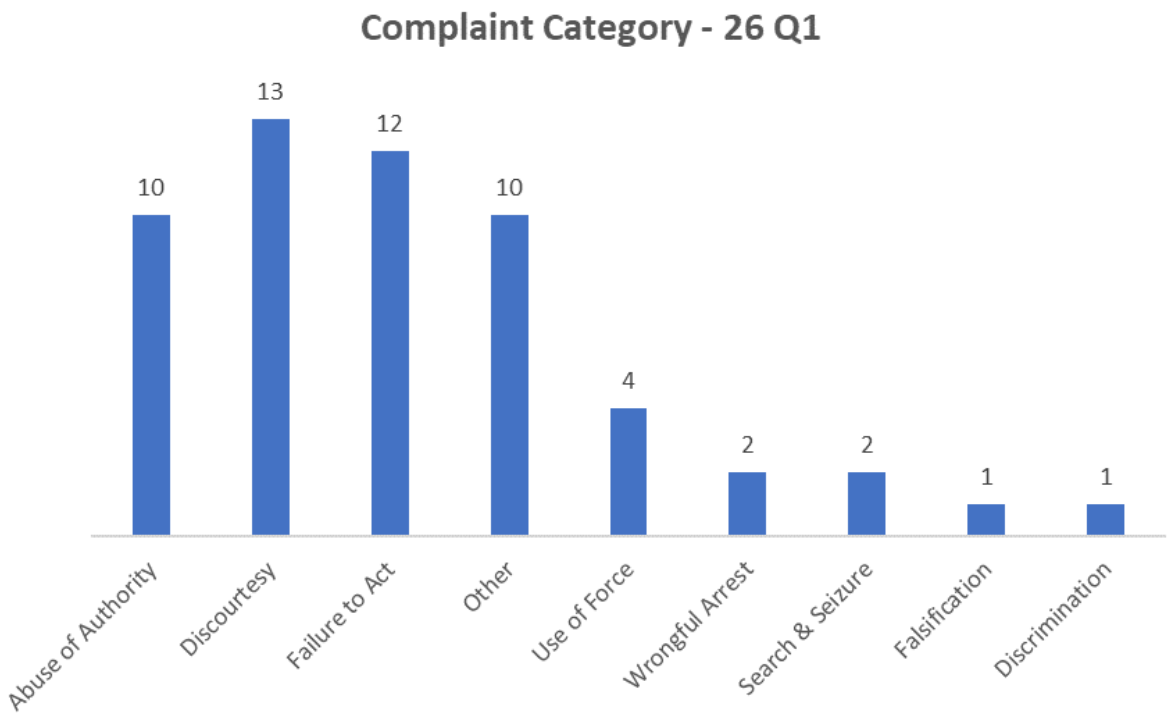
The PAB's website was the most common method of complaint receipt, accounting for fifteen complaints, or 50% of the quarterly total. Complaint distribution by month and method of receipt is presented below.



The monthly reports recorded one complaint received by RPD's Professional Standards Section (PSS) in July, none in August, and two in September. The July report confirmed that the complaint received by PSS that month was transmitted to the PAB.

Complaint Category

Each complaint received by the PAB is categorized according to the nature of the allegations presented. During Q1, the monthly reports identified recurring concerns involving Abuse of Authority, Discourtesy, and Failure to Act. July's complaints were distributed relatively evenly among Abuse of Authority, Wrongful Arrest, Use of Force, Search and Seizure, Discourtesy, and Failure to Act. In August and September, complaints were concentrated in Abuse of Authority, Discourtesy, and Failure to Act.



Note: A single complaint can be assigned to multiple categories, depending on the substance of the associated incident. For example, a complainant may allege both Discourtesy and Use of Force during an interaction with the RPD, as well as recommend a change to RPD policy. In this case, the complaint would be associated with all three categories. As a result, the 55 category assignments recorded during the quarter exceed the 30 complaints received.

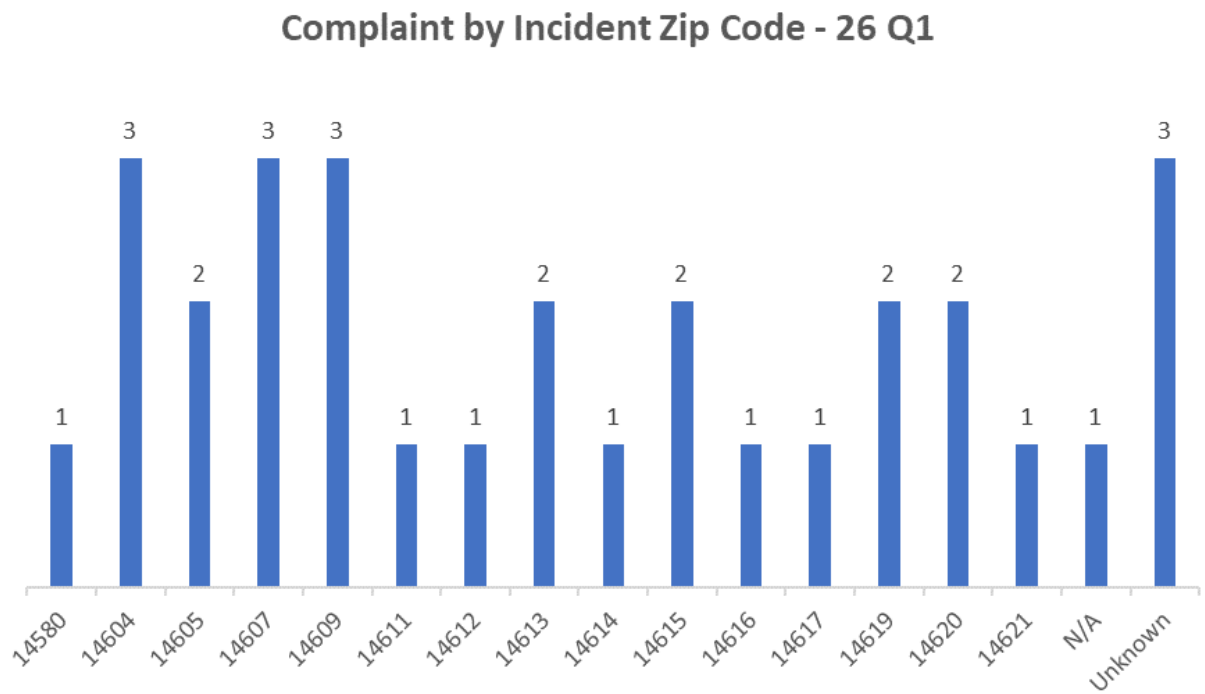
The table below provides details regarding each complaint received during Q1, covering the period between July 1 and September 30, 2026. The Public Tracking Number (PTN), complaint categories, and incident ZIP code and quadrant are listed for each complaint.

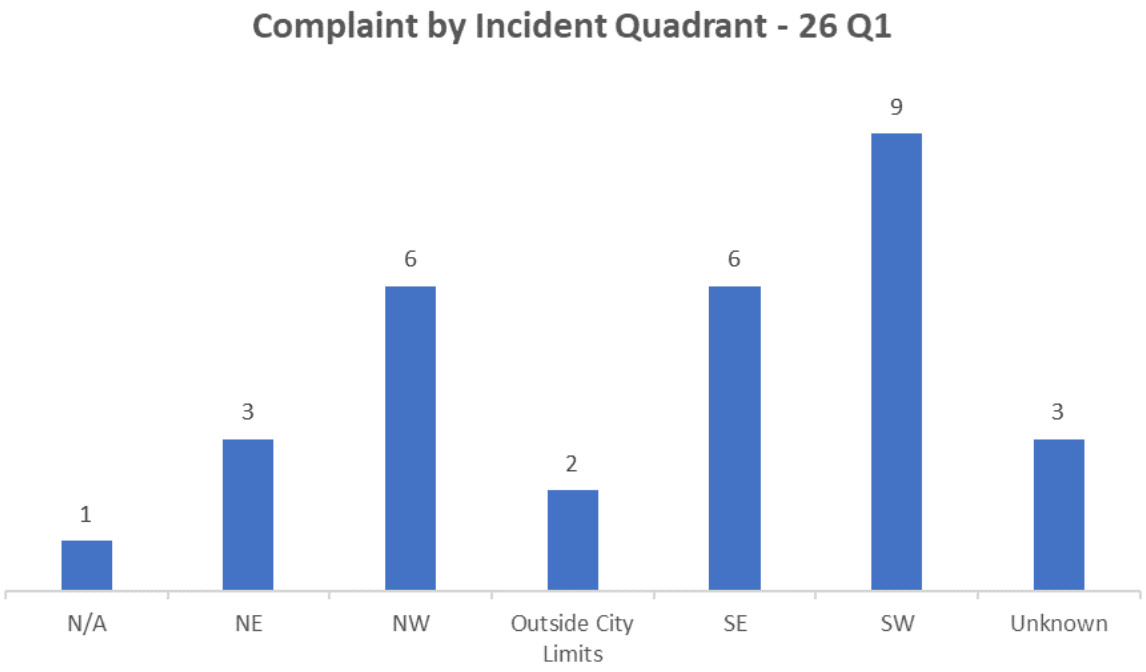
PTN	COMPLAINT CATEGORY	INC. ZIP	QUAD.
2026-0069	Abuse of Authority, Wrongful Arrest, Use of Force	14609	SE
2026-0070	Other	14604	SW
2026-0071	Abuse of Authority, Use of Force, Search & Seizure	14609	SE
2026-0072	Abuse of Authority, Wrongful Arrest, Search & Seizure	14605	NE
2026-0073	Discourtesy, Failure to Act, Other	14613	NW
2026-0074	Other	Unknown	Unknown
2026-0075	Other	14605	NE
2026-0076	Failure to Act	14609	SE
2026-0077	Discourtesy, Failure to Act	Unknown	Unknown
2026-0078	Failure to Act	14613	NW
2026-0079	Abuse of Authority, Discourtesy, Failure to Act	14617	Outside
2026-0080	Other	14580	Outside
2026-0081	Other	14604	SW
2026-0082	Abuse of Authority, Other	14604	SW

2026-0083	Failure to Act, Discourtesy	14620	SW
2026-0084	Abuse of Authority, Other, Failure to Act	14611	SW
2026-0085	Failure to Act, Discourtesy	14607	SE
2026-0086	Failure to Act, Discourtesy	14615	NW
2026-0087	Abuse of Authority, Falsification, Other	14619	SW
2026-0088	Abuse of Authority, Discourtesy, Falsification, Failure to Act	14615	NW
2026-0089	Other	14620	SE
2026-0090	Abuse of Authority, Discourtesy	14607	SE
2026-0091	Failure to Act, Discourtesy	14621	NE
2026-0092	Abuse of Authority, Discourtesy, Use of Force	Unknown	Unknown
2026-0093	Discourtesy, Other	N/A	N/A
2026-0094	Failure to Act	14607	SW
2026-0095	Discourtesy	14619	SW
2026-0096	Discourtesy, Discrimination	14612	NW
2026-0097	Failure to Act, Abuse of Authority	14616	NW
2026-0098	Use of Force	14614	SW

Incident Location

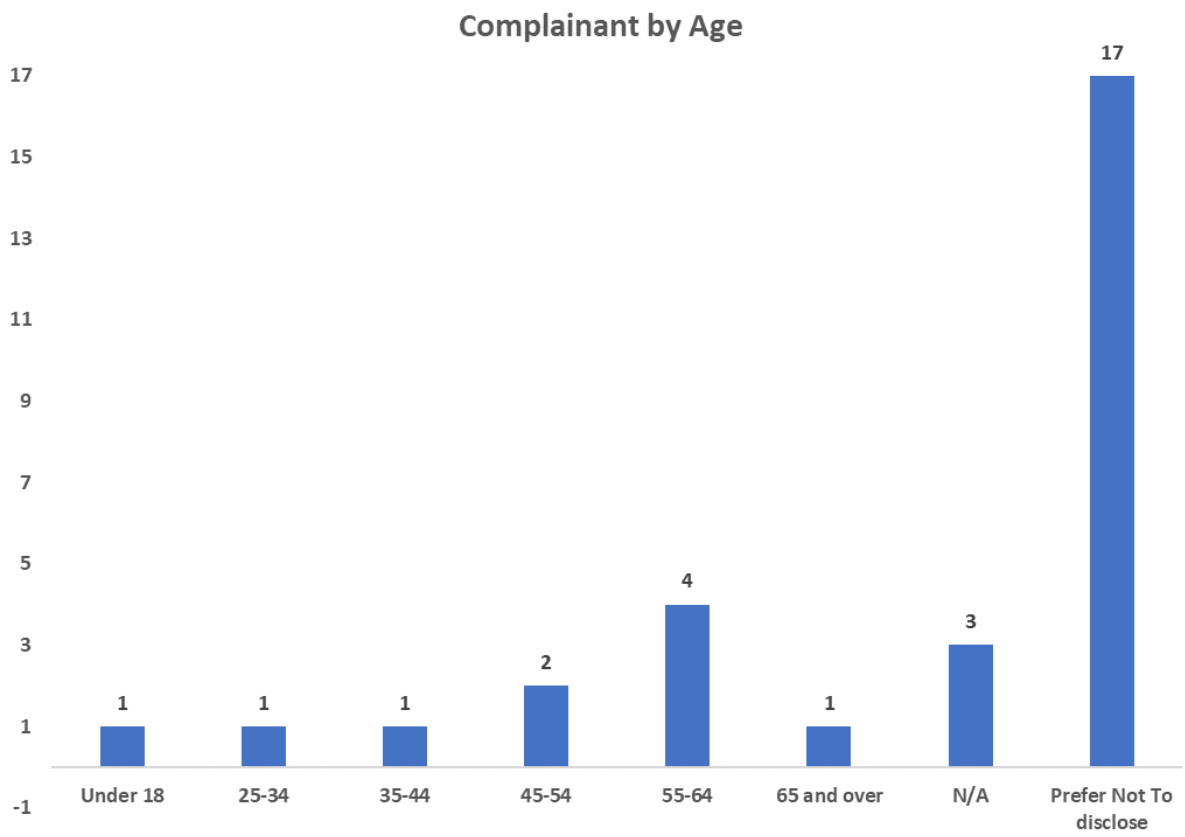
The charts below illustrate the ZIP codes and quadrants where reported incidents occurred. When an incident location is not known, it is listed as Unknown. Policy complaints without an associated incident location are listed as N/A.

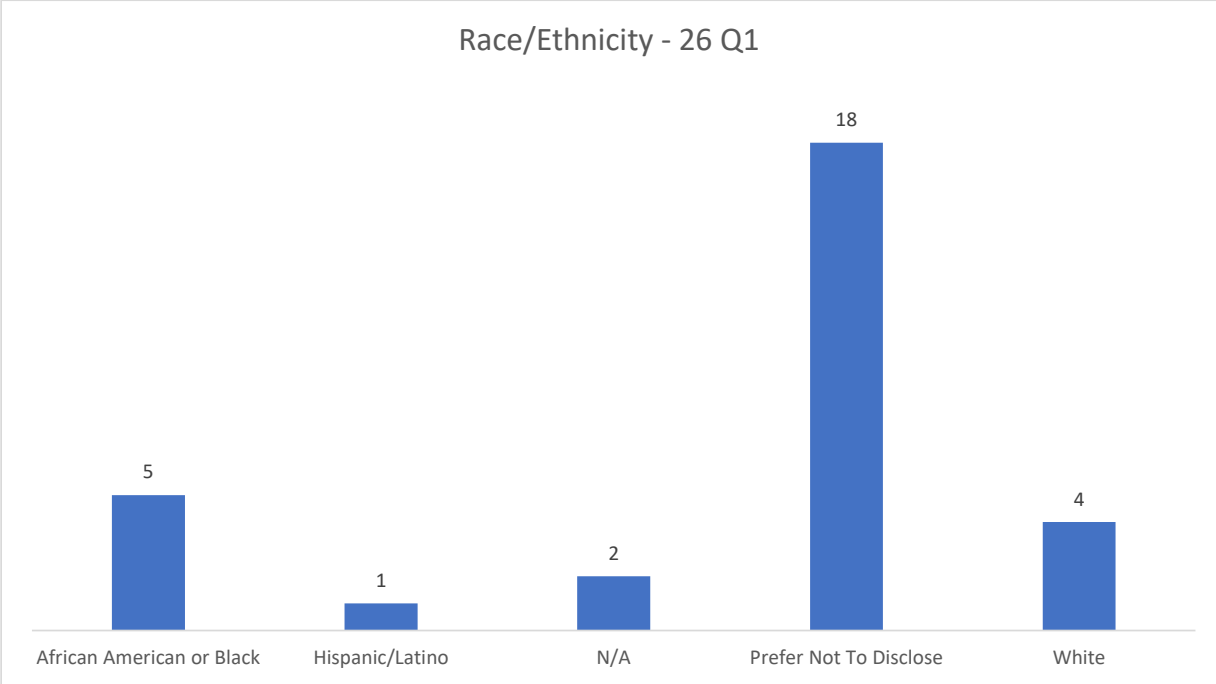


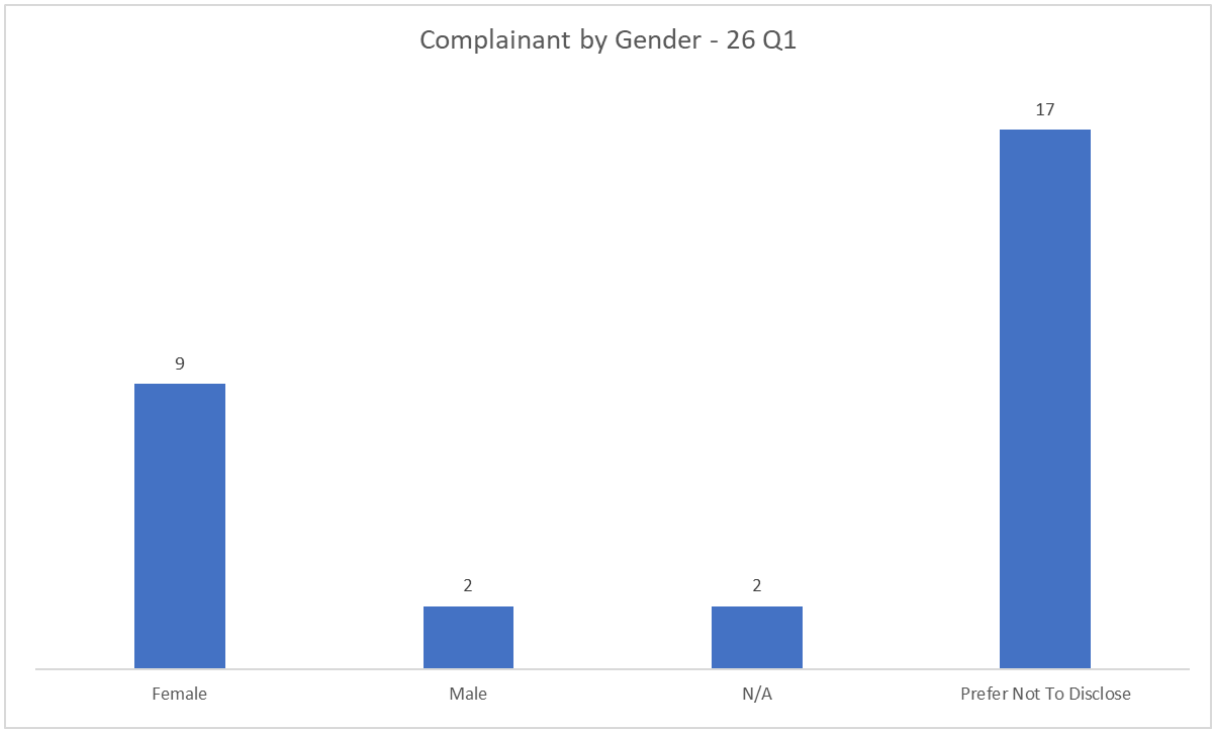


Complainant Age, Race, and Gender

During the intake process, the PAB seeks demographic information to help assess its ability to serve different sectors of the community. Providing this information is voluntary. The charts below summarize the age, race, and gender information available for Q1 complainants. Information that was not provided or could not be determined is listed as Prefer Not To Disclose or N/A.


Complainant by Age
17
15
13
11
9
7
5
3
1
-1
1
1
1
2
4
1
3
17
Under 18
25-34
35-44
45-54
55-64
65 and over
N/A
Prefer Not To disclose


Race/Ethnicity - 26 Q1
5
1
2
18
4
African American or Black
Hispanic/Latino
N/A
Prefer Not To Disclose
White


Complainant by Gender - 26 Q1
9
2
2
17
Female
Male
N/A
Prefer Not To Disclose

POLICY & OVERSIGHT DIVISION

During the first quarter, the Policy & Oversight (P&O) Division strengthened its approach to policy assessment, collaborative analysis, and community-informed oversight. Work focused on refining the tools used to evaluate policing practices and developing a language access assessment grounded in resident experiences.

Strengthening Policy Assessment and Analysis

In July, the P&O Division concluded its summer observational analysis project, "What's the Story?" Conducted throughout June and July in collaboration with other PAB divisions, the project developed staff skills in reviewing complaint files, community input, media coverage, video footage, and related materials with objectivity.

Building on this work, the Division used collaborative sessions in August to analyze targeted complaint data and refine its policy assessment tools. The revised approach is designed to incorporate broader community participation and strengthen connections with peer civilian oversight agencies, research institutions, and public agencies.

The Division identified four formats for upcoming research, public education, and policy recommendations:

- **The Breakdown:** A concise public explainer that presents complex topics, concerns, or systemic issues in clear, manageable parts.
- **What's the 411?:** A brief issue summary examining topical concerns, relevant policies and case studies, and practical implications or potential misuse.
- **A Lens on... A Civilian Oversight Inquiry for Public Safety:** A detailed research analysis presenting a targeted inquiry, assumptions, methodology, and key findings to support longer-term projects.
- **Proposal for Equitable Change: An Exploration of Policies, Practices, and Procedures for Public Safety:** A framework presenting structured recommendations concerning policies, practices, and procedures.

These formats are intended to make the PAB's research more accessible and connect its analysis with public education, community dialogue, and policy recommendations.

Language Access in Policing

In September, the P&O Division partnered with the Public Affairs and Community Engagement Division to conduct three focus group sessions on language access in local policing. The sessions gathered

community perspectives to inform the Division's inquiry, assess existing practices, and shape recommendations for an upcoming policy assessment.

The language access inquiry also drew on ongoing community feedback, demographic trends, and survey responses. Approximately 25% of respondents to the PAB's survey on 911 responsiveness indicated that English was not their primary language. Communication barriers during emergency interactions were among the most frequently reported concerns.

At the close of the quarter, additional visits to local organizations were planned to reach residents who had been unable to attend the initial focus groups. A comprehensive issue brief on language access was also planned for release following further work.

Moving forward, the Policy and Oversight Division will prioritize the completion and dissemination of policy assessments, establish a coordinated communication strategy with Public Affairs and Community Engagement, and develop mechanisms for tracking recommendations, agency responses, and implementation progress. These efforts will strengthen the connection between research, community input, and measurable policy outcomes.

COMMUNITY ENGAGEMENT DIVISION

Community engagement remains a core function of the PAB's mission to promote transparency, accountability, and public trust. Through outreach, public education, relationship-building, and participation in community events, the PAB works to ensure that residents understand the Board's role, know how to submit concerns, and have meaningful opportunities to share experiences and recommendations related to policing and public safety.

During Q1, the Community Engagement Team participated in 62 outreach and engagement activities, generating more than 4,179 reported contacts. Monthly reports recorded 1,328 contacts in July, 1,747 in August, and 1,104 in September. These figures represent reported contacts across activities and may include repeat interactions with the same individuals.

Outreach included neighborhood events, cultural festivals, school and family programs, health outreach, public presentations, and meetings with community organizations. Activities included Pride Festival, Roc the Peace, National Night Out, Clarissa Street Reunion, Dominican Day, school events, and community partner fairs. Staff also participated in professional networking and relationship-building activities.

The Community Engagement Team worked with the P&O Division to strengthen the role of community input in policy oversight. Collaboration included developing engagement strategies, connecting with organizations such as Enlace and Refugees Helping Refugees, and supporting September's language access focus groups.

The table below provides details for each activity, including its name, location, type, date, and reported number of contacts. The "NACRJ Conference" event, highlighted in green in the table below, was a national professional outreach effort, held in New Orleans, Louisiana. As such, the contacts made at this event (520) extended beyond the Rochester community.

Name	Address	Event Type	Date	Contacts
Measures for Justice	421 University Ave #1, Rochester, NY 14607	Intro/Relationship	7/2/2026	1
NACRJ Conference	555 Canal St, New Orleans, LA 70130	Network/Tabling	7/6/2026	520
West Side Farmers Market	831 Genesee St, Rochester, NY 14611	Network/Tabling	7/14/2026	53
NW Community Uplift	370 Jay St, Rochester, NY 14611	Network/Tabling	7/15/2026	32
Pride Festival	Highland Ave, Rochester, NY 14620	Network/Tabling	7/18/2026	125
Community Meeting on Homelessness	30 Church St, Rochester, NY 14614	Intro/Relationship	7/19/2026	58
NEMNU Meeting	1824 E Main St, Rochester, NY 14609	Intro/Relationship	7/20/2026	17
100 Men of Faith	121 Driving Park Ave, Rochester, NY 14613	Intro/Relationship	7/21/2026	30
Urban League Outreach on Thurston	597 Thurston Rd, Rochester, NY 14619	Network/Tabling	7/22/2026	42

NW Community Uplift	151 Otis St, Rochester, NY 14606	Network/Tabling	7/24/2026	28
SW Community Uplift	365 Jefferson Ave, Rochester, NY 14611	Network/Tabling	7/24/2026	53
Black Culture Festival	285 E Main St, Rochester, NY 14604	Network/Tabling	7/24/2026	118
Roc the Peace	170 Saratoga Ave, Rochester, NY 14608	Network/Tabling	7/25/2026	143
SE Community Uplift	160 Gregory St, Rochester, NY 14620	Network/Tabling	7/28/2026	62
Enlace & Refugees Helping Refugees	228 S Plymouth Ave, Rochester, NY 14608	P&O Collaboration	7/29/2026	5
NYCLU	121 Fitzhugh St N, Rochester, NY 14614	P&O Collaboration	7/29/2026	1
RESTORE	550 E Main St, Rochester, NY 14604	P&O Collaboration	7/29/2026	2
Reconnect Rochester Breakfast	400 Andrews St, Rochester, NY, 14604	Network/Tabling	7/31/2026	38
Rochester Prep Back To School	85 St Jacobs St, Rochester, NY 14621	Network/Tabling	8/1/2026	248
Health Reach Festival	222 Alexander St Suite 5000, Rochester, NY 14607	Network/Tabling	8/3/2026	81
National Night Out	1 Beach Ave, Rochester, NY 14612	Network/Tabling	8/4/2026	29
Urban League Health Outreach	400 Dewey Ave, Rochester, NY 14608	Info/Marketing Distribution	8/5/2026	39
NW Community Uplift	41 Bachus St, Rochester, NY 14605	Network/Tabling	8/6/2026	26
Teen Empowerment (TE) Planning Meeting	373 Genesee St, Rochester, NY 14611	Event Collaboration	8/7/2026	4
Front Porch Festival	525 Upper Falls Blvd, Rochester, NY 14605	Network/Tabling	8/8/2026	324
ABC Check-in	33 Chestnut St, Rochester, NY 14604	Intro/Relationship	8/10/2026	1
Westside Farmers Market	831 Genesee St, Rochester, NY 14611	Network/Tabling	8/11/2026	75
Table Talk & Taste	417 South Ave, Rochester, NY 14620	Intro/Relationship	8/11/2026	2
Enlace & Refugees Helping Refugees	228 S Plymouth Ave, Rochester, NY 14608	Event Collaboration	8/12/2026	5
El Camino Neighborhood Association	216 Clifford Ave, Rochester, NY 14621	Intro/Relationship	8/13/2026	17
ABC Community Day	285 E Main St, Rochester, NY 14604	Network/Tabling	8/14/2026	202
Clarissa St Reunion	Clarissa St, Rochester, NY 14608	Network/Tabling	8/15/2026	150
Dominican Day	828 N Clinton Ave, Rochester, NY 14605	Network/Tabling	8/16/2026	122
RCSD Parent Liaison Expo	353 Congress Ave, Rochester, NY 14619	Network/Tabling	8/18/2026	63
Pre-K Back to School Event	820 Chili Ave, Rochester, NY 14611	Network/Tabling	8/18/2026	72
NW Community Uplift	1127 Dewey Ave, Rochester, NY 14613	Network/Tabling	8/18/2026	5
St Joseph's Neighborhood Center Breakfast	417 South Ave, Rochester, NY 14620	Intro/Relationship	8/19/2026	12

Urban League Health Outreach	1035 Dewey Ave, Rochester, NY 14613	Info/Marketing Distribution	8/19/2026	44
SE Community Uplift	2299 E Main St, Rochester, NY 14609	Network/Tabling	8/21/2026	21
Men's Wellness Day	121 Driving Park Ave, Rochester, NY 14613	Network/Tabling	8/22/2026	54
SNUG Day	50 Beach Ave, Rochester, NY 14612	Network/Tabling	8/22/2026	65
TE Know Your Rights Collaboration	373 Genesee St, Rochester, NY 14611	Know Your Rights	8/25/2026	28
Scotty B Overdose Awareness Day	828 N Clinton Ave, Rochester, NY 14605	Network/Tabling	8/27/2026	51
Lyell Ave Summer Vibe & Music	Lyell Ave, Rochester, NY 14606	Network/Tabling	8/30/2026	7
ALPR Meeting w/NYCLU	121 Fitzhugh St N, Rochester, NY 14614	P&O Topic	9/1/2026	2
School 42 Meet & Greet	3330 Lake Ave, Rochester, NY 14612	Network/Tabling	9/2/2026	61
Back to School Jam School 17	158 Orchard Street, Rochester, NY 14611	Network/Tabling	9/2/2026	52
Supporting Families	285 E Main St, Rochester, NY 14604	Network/Tabling	9/3/2026	111
Trans Pride Festival	828 N Clinton Ave, Rochester, NY 14605	Network/Tabling	9/5/2026	147
Urban League Health Outreach	500 Norton St, Rochester, NY 14621	Info/Marketing Distribution	9/9/2026	26
ABC Benefits Project Coalition	400 West Ave, Rochester, NY 14611	Intro/Relationship	9/10/2026	15
FTAC Library Collaboration	821 N Clinton Ave, Rochester, NY 14605	Intro/Relationship	9/11/2026	4
Jeremy Cooney Back to School Event	141 Adams St, Rochester, NY 14608	Network/Tabling	9/12/2026	167
A Call to Women of Color	1000 E River Rd, Rochester, NY 14623	Network/Tabling	9/12/2026	156
LGBTQ+ Community Council	395 Westfall Rd, Rochester, NY 14620	Intro/Relationship	9/15/2026	33
Abundance Presentation	571 South Ave, Rochester, NY 14620	General Presentation	9/17/2026	5
Cameron Communities Check-in	48 Cameron St, Rochester, NY 14606	Intro/Relationship	9/18/2026	3
SNUG Community Day	186 Ward St, Rochester, NY 14605	Network/Tabling	9/18/2026	62
Daniel's Day	Jefferson Ave & Samuel McCree Dr, Rochester, NY 14611	Network/Tabling	9/19/2026	54
Roc the Block	285 E Main St, Rochester, NY 14604	Network/Tabling	9/23/2026	107
Meeting with Chiseled Mindz	1100 University Ave, Rochester, NY 14607	Intro/Relationship	9/24/2026	3
School 12 Community Partner Fair	999 South Ave, Rochester, NY 14620	Network/Tabling	9/24/2026	96
Total Contacts:				**4,179**

LOOKING AHEAD

As the PAB enters the second quarter of fiscal year 2026–2027, the agency will continue strengthening its role in systemic oversight, policy analysis, and community engagement. Priorities include advancing the publication of policy assessments, strengthening coordination between divisions, enhancing complaint data analysis, and expanding opportunities for community participation.

The PAB will also continue supporting the development of the New York State Civilian Oversight Consortium and engaging stakeholders in discussions about the future of civilian oversight in Rochester.

Through these efforts, the PAB remains committed to transparency, accountability, and the development of evidence-based recommendations that promote effective and equitable policing.