



# Police Accountability Board Resource List

| Name  | Website   | Address  | Phone                                | Additional  |
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| <b>Legal</b>  |   |  |                                      |   |
| <b>Legal Assistance of Western New York</b>                   | <a href="https://lawny.org">https://lawny.org</a>   | 902 Taber St<br>#1<br>Ithaca, NY 14850   | (607) 273-3667<br>(585) 325-2520     | Providing free legal aid to people with civil legal problems in western New York.   |
| <b>Monroe County Bar Association Lawyer Referral Service</b>  | <a href="https://monroe.community.lawyer/">https://monroe.community.lawyer/</a>   | 1 West Main St<br>Rochester, NY 14614  | (585) 546-2130                       | Help with finding a lawyer for issues related to bankruptcy, family law, employment, personal injury, workers compensation, landlord & tenant issues, disability, taxes, wills, estates, and trusts, and more.                            |
| <b>New York State – Department of Human Rights</b>            | <a href="https://dhr.ny.gov/info@dhr.ny.gov">https://dhr.ny.gov/info@dhr.ny.gov</a><br><a href="mailto:InfoRochester@dhr.ny.gov">InfoRochester@dhr.ny.gov</a><br><a href="mailto:Roc.Syr@dhr.ny.gov">Roc.Syr@dhr.ny.gov</a> | 1 Fordham Plaza,<br>4 <sup>th</sup> Floor,<br>Bronx, NY 10458<br><br>259 Monroe Ave<br>Rochester, NY 14607 | (888) 392-3644<br>(585) 238-8250     | If someone feels they have been discriminated against they can file a complaint with the Division of Human Rights. Once a complaint is filed, the Division of Human Rights will investigate and may present the case in a public hearing  |
| <b>New York State Bar Association Lawyer Referral Service</b> | <a href="http://www.findalawvernys.org">www.findalawvernys.org</a>  | 1 Elk St<br>Albany, NY 12207   | 1-800-342-3661                       | Lawyers are available for a one-time meeting at a reduced rate, charging a fee of no more than \$35 for an initial 30-minute consultation.  |
| <b>The Legal Aid Society of Rochester NY</b>                  | <a href="https://lasroc.org/resources">https://lasroc.org/resources</a>   | 1 West Main Street<br>Rochester, NY 14614  | (585) 295-5767<br><br>(585) 232-4090 | Multiple committees, including a Legal Protection Committee dedicated to command the social and legal rights of women to public attention... assist in all measures which may be taken to secure the (legal) rights of any who may apply. |
| <b>Empire Justice Center</b>                                  | <a href="http://www.empirejustice.org">www.empirejustice.org</a>  | 1 West Main St #200,<br>Rochester, NY 14614  | (585) 454-4060                       | M-F 9am-5pm   |
| <b>Center For Disability Rights</b>                           | <a href="http://www.cdrnys.org/">www.cdrnys.org/</a>  | 497 State St, Rochester,<br>NY 14608   | (585) 546-7510                       | M-F 9am-5pm   |
| <b>Police Conduct</b>   |   |  |                                      |   |
| <b>Center for Dispute Settlement</b>                          | <a href="https://www.cdsadr.org/info@cdsadr.org">https://www.cdsadr.org/info@cdsadr.org</a>   | Reynolds Arcade<br>Building Suite 800<br>(Eighth FL)<br>16 East Main St<br>Rochester, NY, 14614            | (585) 546-5110                       | Help with creating a non-violent, conflict resolving community where disputes are resolved peacefully.  |

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| <b>Enough is Enough</b>  | <a href="http://enoughisenough.rocus.org/">http://enoughisenough.rocus.org/</a>  | N/A  | Email<br><a href="mailto:enoughisenoughroc17@gmail.com">enoughisenoughroc17@gmail.com</a> | Community organization dedicated to providing mutual aid to people impacted by police misconduct   |
| <b>RPD Professional Standards Section</b>                            | <a href="https://cityofrochester.gov/rpdcomplaintprocess/">https://cityofrochester.gov/rpdcomplaintprocess/</a>  | 846 S Clinton Ave<br>Rochester, NY   | (585) 428-7131  | Hours of Operation:<br>Monday – Friday<br>8:00 am – 5:00 pm  |
| <b>Community Services</b>  |  |  |   |  |
| <b>211</b>   | <a href="https://211lifeline.org">https://211lifeline.org</a>  | N/A  | 211 or<br>(877) 356-9211<br>or text 898211  | Connections to multiple resources  |
| <b>311</b>   | <a href="https://cityofrochester.gov/311/">https://cityofrochester.gov/311/</a>  | N/A  | 311 or<br>(585) 428-5990<br>outside city limits   | Providing citizens immediate access to City government and all of its services.  |
| <b>Catholic Charities: Family and Community Resources</b>            | <a href="http://www.fcscharities.org">www.fcscharities.org</a><br><a href="mailto:cfc@cfcrochester.org">cfc@cfcrochester.org</a>                                   | 87 N Clinton Ave.<br>Rochester, NY 14604   | (585) 546-7220  | Financial Assistance<br>back rent assistance,<br>utility assistance,<br>emergency security<br>deposit, must have “pay<br>or quit” or eviction<br>notice. |
| <b>Monroe County Dept. of Human Services</b>                         | <a href="http://www.monroecounty.gov/hsmcdss@monroecounty.gov">www.monroecounty.gov/hsmcdss@monroecounty.gov</a>   | 111 Westfall Rd.,<br>Rochester, NY 14620<br><br>691 St. Paul St.,<br>Rochester, NY 14605   | (585) 753-2780  | M-F 8am-4pm  |
| <b>Outreach Community Center</b>                                     | <a href="http://www.outreachcommunitycenter.com">www.outreachcommunitycenter.com</a><br><a href="mailto:outreach1@rochester.rr.com">outreach1@rochester.rr.com</a> | 447 Genesee Street,<br>Rochester, NY 14606   | (585) 328-0887  | 12-Step Program for<br>Alcoholics/Narcotics<br>Anonymous, Medical<br>advice, youth service.  |
| <b>Rochester Mutual Aid Network</b>                                  | <a href="https://rocmutualaid.com">https://rocmutualaid.com</a><br><a href="mailto:contact@rocmutualaid.com">contact@rocmutualaid.com</a>                          | N/A  | (585) 200-5630  | Connection to<br>community resources   |
| <b>Rochester Rapid Response Network (RRRN)</b>                       | <a href="mailto:Rocrapidresponse@gmail.com">Rocrapidresponse@gmail.com</a>   | N/A  | (585) 420-6471  | Ally group supporting<br>immigrants facing<br>detention or deportation   |
| <b>The Community Place of Greater Rochester, Inc.</b>                | <a href="https://www.communityplace.org">https://www.communityplace.org</a>  | 57 Central Park,<br>Rochester, NY 14605<br><br>145 Parsells Ave<br>Rochester, NY 14609<br><br>500 Carter Street<br>Rochester, NY 14621 | (585) 327-7200<br><br>(585) 288-0021<br><br>(585) 336-4697                                | Aging Services.<br>Intellectual/Developmental<br>Disability Services.<br>Youth Services. Family<br>& Housing Services.<br>Drug Prevention<br>Services.   |
| <b>Trillium Health MOCHA Center</b>                                  | <a href="https://www.trilliumhealth.org">https://www.trilliumhealth.org</a>  | 259 Monroe Ave<br>Rochester, NY 14620  | (585) 545-7200  | Providing high-quality<br>healthcare needs to the<br>community   |
| <b>Food &amp; Housing</b>  |  |  |   |  |
| <b>Baden Street Settlement – The Emergency and Family Assistance</b> | <a href="http://www.badenstreet.org/">www.badenstreet.org/</a>   | 152 Baden Street,<br>Rochester, NY 14605   | (585) 325-4910  | Families and individuals<br>seeking emergency<br>assistance will be able to  |

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|                                   |   |  |                | resolve immediate needs for food, clothing, rent/mortgage, transportation, vital records, advocacy and identify steps to avoid repeat crisis   |
| <b>Barakah Muslim Charity</b>     | <a href="https://www.Barakahmuslimcharity.org">https://www.Barakahmuslimcharity.org</a>   | 584 Jefferson Ave<br>Rochester, NY 14611<br><br>452 North Street<br>Rochester NY 14605 | (585) 325-2621 | Food Pantry: Sunday 10:00AM-1:00PM<br>Thursday 6:00 PM-8:00PM<br>Food Giveaway: First Saturday each month 1:00PM-3:00PM<br><br>Counseling Services Also Available...please call for more information.  |
| <b>Center for Youth</b>           | <a href="https://www.centerforyouth.net/">https://www.centerforyouth.net/</a><br><br><a href="mailto:info@centerforyouth.net">info@centerforyouth.net</a> | 905 Monroe Ave<br>Rochester, NY 14620  | (585) 271-7670 | Emergency housing for youth up to 21 years old. For emergency shelter placement through DHS, youth can call the county at (585) 753-2750 during the hours of 8:00 am – 2:00 pm and after hours (after 5pm) at (585) 442-1742.                                      |
| <b>Central Church of Christ</b>   | <a href="http://hstrial-centralchurchofc.homestead.com/">http://hstrial-centralchurchofc.homestead.com/</a>   | 101 S Plymouth Ave<br>Rochester, NY 14608  | (585) 325-6043 | 1st and 3rd Saturday of each month groceries and hot meals are handed out 11:30AM-1:00PM<br>Can call the number above for emergency food needs. Breakfast served every Sunday 8:00AM-9:00AM See Holiday Bulletin for information on holiday food baskets and meals |
| <b>Charles Settlement House</b>   | <a href="http://www.charlessettlementhouse.org">www.charlessettlementhouse.org</a>  | 71 Parkway<br>Rochester, NY 14608  | (585) 277-0810 | Food Assistance: Food cupboard emergency<br><br>Referral Process- give instructions how to contact directly to individual  |
| <b>Church of Love Food Pantry</b> | <a href="http://www.colfc.org">www.colfc.org</a>  | 700 Exchange Street<br>Rochester, NY 14608   | (585) 454-3270 | Emergency food assistance<br><br>Hours: Monday 10:00 AM – 12:00 PM, Friday 6:00 PM – 7:00 PM<br><br>Referral Process- give instructions how to contact directly to individual  |

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| <b>City-Wide Tenant Union of Rochester, NY</b> | <a href="http://RochesterCityWideTenantUnion.Org/">http://RochesterCityWideTenantUnion.Org/</a>   | <a href="mailto:Info@roctenantunion.org">Info@roctenantunion.org</a>   | (585) 210-0705   | Resources and knowledge on tenant housing rights   |
| <b>Food Pantries</b>                           | <a href="http://www.Foodpantries.org/ci/ny-rochester">www.Foodpantries.org/ci/ny-rochester</a>  | **Multiple locations**   | N/A  | Food distribution  |
| <b>Foodlink</b>                                | <a href="http://www.foodlinkny.org">www.foodlinkny.org</a>  | 1999 Mt. Read Blvd.<br>Rochester, NY 14615   | (585) 318-2792   | Food distribution  |
| <b>House of Mercy</b>                          | <a href="https://houseofmercy.org/">https://houseofmercy.org/</a><br><a href="http://www.houseofmercyrochester.org">www.houseofmercyrochester.org</a><br><a href="mailto:info@houseofmercyrochester.org">info@houseofmercyrochester.org</a> | 285 Ormond Street,<br>Rochester, New York<br>14605   | (585) 546-2580   | Shelter. Soup Kitchen.<br>Clothing. Food Pantry.   |
| <b>Jewish Family Service</b>                   | <a href="https://www.jfsrochester.org/">https://www.jfsrochester.org/</a>   | 255 East Ave Rochester,<br>NY 14604  | (585) 461-0114   | Services include counseling, emergency family assistance, food, friendly callers, and general support & resources.   |
| <b>Memorial AME Zion Church</b>                | <a href="https://www.memorialamezion.org">https://www.memorialamezion.org</a>   | 549 Clarissa Street,<br>Rochester, NY 14608  | (585) 546-5997   | Food Pantry Wednesdays<br>4:30PM – 7:30PM  |
| <b>Open Door Mission</b>                       | <a href="http://www.opendoormission.com">www.opendoormission.com</a>  | 210 W. Main Street<br>Rochester, NY 14614  | (585) 423-1825<br>(585) 454-6696<br>Email:<br><a href="mailto:Development@opendoormission.com">Development@opendoormission.com</a> | Emergency housing, & meals, clothing, food distribution, addiction recovery and job readiness services.<br><br>Doors Open Daily for emergency shelter at 4:00 p.m. and 6:30 p.m. Bed sign-up (must come in person to obtain a bed) |
| <b>RAIHN</b>                                   | <a href="mailto:Mail.raihn.org">Mail.raihn.org</a>  | 34 Meigs Street<br>Rochester, NY 14607<br><br>142 Webster Ave<br>Rochester, NY 14609   | (585) 506-9050<br>Email:<br><a href="mailto:director@raihn.org">director@raihn.org</a>   | Services include shelter, food and personalized case management services   |
| <b>Roc Food Not Bombs</b>                      | <a href="http://www.rocfoodnotbombs.com/">http://www.rocfoodnotbombs.com/</a>   | N/A  | (585) 204-7218<br>Email:<br><a href="mailto:Rochesterfnb@gmail.com">Rochesterfnb@gmail.com</a>                                     | Free vegetarian and vegan meals as well as food stands in the surrounding areas of Rochester   |
| <b>Roc Food Relief</b>                         | <a href="mailto:Rocfoodrelief@gmail.com">Rocfoodrelief@gmail.com</a>  | N/A  | N/A  | Food distribution  |
| <b>Rochester Family Mission</b>                | <a href="http://www.rochesterfamilymission.org">www.rochesterfamilymission.org</a>  | 388 Tremont Street,<br>Rochester, NY 14608<br><br>Mobile Food Pantry (3 <sup>rd</sup> Fris. 5:00PM – 7:00PM):<br><br>230 Adams Street,<br>Rochester, New York<br>14608 | (585) 436-7523   | Provides food and personal hygiene supplies<br><br>Monday - Thursday: 9am to 2pm<br>Friday: By Appointment Only<br>Saturday & Sunday: Closed   |
| <b>Rochester Mutual Aid Network</b>            | <a href="http://www.rocmutualaid.com/resources">www.rocmutualaid.com/resources</a>  | N/A  | (585) 200-5630   | Connection to community resources  |
| <b>Salvation Army</b>                          | <a href="http://www.rochestersalvationarmy.org">www.rochestersalvationarmy.org</a>  | 70 Liberty Pole Way<br>Rochester, NY 14604   | (585) 987-9540   | Providing multiple services<br><br>Call for hours  |

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| <b>South Wedge Food Program</b>                                  |   | 68 Ashland Street<br>Rochester, NY 14620   | (585) 325-4950<br>Email:<br>Southwedgfoo<br>drochester@gm<br>ail.com   | Providing emergency<br>food and mobile pantry<br>services<br><br>Hours: Monday,<br>Wednesday, Friday 9:00-<br>12:00<br><br>Foodlink Mobile Pantry<br>Program: 2nd & 4th<br>Tuesday 8am-9:30am                                    |
| <b>St. Andrew's Area Food Cupboard</b>                           | <a href="http://www.dor.org">www.dor.org</a>  | 890 Portland Ave<br>Rochester, NY 14621  | (585) 338-1764   | Tuesday-Friday 9am-<br>11:30am Walk-in<br>accepted with ID proof<br>of address and household<br>income   |
| <b>The Community Place of Greater Rochester- Family Services</b> | <a href="https://www.communityplace.org">https://www.communityplace.org</a>   | 57 Central Park,<br>Rochester, New York<br>14605<br><br>145 Parsells Avenue<br>Rochester, NY 14609<br><br>500 Carter Street<br>Rochester, NY 14621 | (585) 327-7200<br><br>(585) 288-0021<br><br>(585) 336-4697             | Offers family and<br>emergency services<br>including: Utility gas and<br>electric bill payment<br>assistance   |
| <b>The Housing Council</b>                                       | <a href="http://www.thehousingcouncil.org">www.thehousingcouncil.org</a><br><a href="mailto:the@pathstone.org">the@pathstone.org</a><br><a href="mailto:homeadvocate@pathstone.org">homeadvocate@pathstone.org</a><br><br>Housing Stability Program:<br><a href="https://www.thehousingcouncil.org/hscp">https://www.thehousingcouncil.org/hscp</a><br><br>Foreclosure Prevention:<br><a href="https://www.thehousingcouncil.org/foreclosure-prevention">https://www.thehousingcouncil.org/foreclosure-prevention</a> | 75 College Ave<br>4th Floor<br>Rochester, NY 14607   | Housing Hotline<br>(M-F; 9-4):<br>(585) 546-3700<br><br>(833) 229-8973 | Housing Hotline open 9-<br>12 M-F  |
| <b>Volunteers of America</b>                                     | <a href="http://www.voawny.org">www.voawny.org</a><br><br><a href="mailto:preacoordinator@voaupny.org">preacoordinator@voaupny.org</a>  | 175 Ward Street<br>Rochester, NY 14605   | (585) 454-1151<br>Ext 7461   | Providing multiple<br>services<br><br>Call for appointment   |
| <b>Mental Health &amp; Wellness</b>                              |   |  |  |  |
| <b>Adolescent Partial Hospital Program (PHP) (UR Medicine)</b>   | <a href="https://www.urmc.rochester.edu/childrens-hospital/behavioral-health-wellness/partial-hospitalization.aspx">https://www.urmc.rochester.edu/childrens-hospital/behavioral-health-wellness/partial-hospitalization.aspx</a>   | 1860 South Avenue,<br>Floor 2<br>Rochester, NY 14620   | (585) 273-1776<br>(585) 275-<br>8575                                   | The program serves as<br>an alternative to<br>psychiatric inpatient<br>admissions or re-<br>hospitalization for<br>adolescents between the<br>ages of 12 to 18 who do<br>not require the security<br>of a secure inpatient unit. |
| <b>Child and Family Treatment and Support Services (CFTSS)</b>   | <a href="https://www2.monroecounty.gov/mh-CFTSS">https://www2.monroecounty.gov/mh-CFTSS</a>   | N/A  | (585) 753-2881   | Waitlist is approximately<br>1 ½ month (CPST, PSR,<br>and OLP)<br>Pathways – (CPST, PSR,<br>and OLP with 1 month<br>wait) (HCBS no<br>waitlist)  |

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|  |   |   |                       | Villa of Hope – Telehealth for (OLP, CPST, and FPSS with 2-month waitlist, PSR with 1-month waitlist and YPST waitlist fluctuating)   |
| <b>Children’s SPOA (Single Point of Access) (Monroe County Office of Mental Health)</b>        | <a href="https://www2.monroecounty.gov/mh-CYSPOANew">https://www2.monroecounty.gov/mh-CYSPOANew</a>   | 1099 Jay Street, Bldg. J<br>Rochester, NY 14611                             | (585) 753-2881        | Provide knowledge about mental health and substance use services available in Monroe County   |
| <b>Crisis Call Line</b>  | <a href="https://www.urmc.rochester.edu/mental-health-wellness/emergency-services/crisis-call-line.aspx">https://www.urmc.rochester.edu/mental-health-wellness/emergency-services/crisis-call-line.aspx</a>                                       | N/A   | (585) 275-8686        | Available 24 hours a day, seven days a week for people coping with mental health issues but who do not feel the need to visit the hospital.   |
| <b>Crisis Text Line (24/7)</b>   | <a href="https://www.crisistextline.org">https://www.crisistextline.org</a>   | N/A   | Text “MHA” to 741741  | Crisis Text Line provides free, text-based support 24/7   |
| <b>Evelyn Brandon Chemical Dependency Clinic</b>   | <a href="https://www.rochesterregional.org/locations/mental-health/evelyn-brandon-health-center-chemical-dependency-clinic">https://www.rochesterregional.org/locations/mental-health/evelyn-brandon-health-center-chemical-dependency-clinic</a> | 81 Lake Ave<br>Rochester, NY 14608  | (585) 368-6900        | General Hours<br>M-Th: 8:00 am - 7:00 pm<br>Friday: 8:00 am - 5:00 pm   |
| <b>Genesee Mental Health Center (GMHC) (RRH)</b>   | <a href="https://www.rochesterregional.org/locations/rochester/genesee-mental-health-center">https://www.rochesterregional.org/locations/rochester/genesee-mental-health-center</a>   | Rochester Regional Health<br>100 Kings Highway South<br>Rochester, NY 14617 | (585) 922-7770.       | Providing walk in hours for children only (Ages 5-19) M, W, F 8:30-10:30 am<br>Virtual Walk in via Zoom for ages 5-19 M, W, F 8:30-10:30 am (call 922-7270) to schedule<br>No walk-in hours for adults until further notice |
| <b>Healing through Health, Education, Advocacy, and Law (HEAL) Collaborative (UR Medicine)</b> | <a href="https://www.urmc.rochester.edu/mental-health-wellness/adult-services/outpatient/heal.aspx">https://www.urmc.rochester.edu/mental-health-wellness/adult-services/outpatient/heal.aspx</a>   | 300 Crittenden Blvd.<br>Rochester, NY 14642                                 | (585) 275–HEAL (4325) | Hours of Operation: 8:30 a.m. – 4:30 p.m. Call to make an appointment.  |
| <b>Liberty Resource Behavioral Health</b>  | <a href="https://www.liberty-resources.org">https://www.liberty-resources.org</a>   | 175 Winton Rd N.<br>Rochester, NY 14610                                     | (585) 410-3370        | Healthcare, behavioral healthcare, and social support services.   |
| <b>Mental Health &amp; Wellness Outpatient Services (UR Medicine)</b>                          | <a href="https://www.urmc.rochester.edu/mental-health-wellness/adult-services.aspx">https://www.urmc.rochester.edu/mental-health-wellness/adult-services.aspx</a>   | 601 Elmwood Avenue<br>Rochester, NY 14642                                   | (585) 273-5050        | Offers a variety of adult psychiatric services and programs to address the diverse mental health needs of individuals ages 18 and up and their families.  |
| <b>Mental Health Association</b>   | <a href="https://www.mharochester.org">https://www.mharochester.org</a>   | 320 N. Goodman St<br>Rochester, NY 14607                                    | (585) 325-3145        | MHA’s Services:<br>Creative Wellness Opportunities<br>Self-Help Drop In Services<br>Education & Training  |

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|   |   |  |   | Employment Support<br>Family Support<br>Life Skills<br>Peer Navigation<br>Peer Support   |
| <b>Mobile Crisis Team</b>   | <a href="https://www.urmc.rochester.edu/mental-health-wellness/emergency-services/monroe-mobile-crisis-team.aspx">https://www.urmc.rochester.edu/mental-health-wellness/emergency-services/monroe-mobile-crisis-team.aspx</a> | ** Mobile**                                | (585) 529-3721                              | Hours of Operation<br>Monday – Friday, 8:00 a.m. – 10:00 p.m.<br>Weekends and Holidays 10:00 a.m. – 6:30 p.m.<br><br>*After Hours: An on-call response is available for mental health emergencies after hours. |
| <b>Mt. Hope Family Center</b>   | <a href="https://www.psych.rochester.edu/MHFC/">https://www.psych.rochester.edu/MHFC/</a>   | 187 Edinburgh St<br>Rochester, NY 14608    | (585) 275-2991                              | Most services require DHS referral<br>All appointments are via telehealth  |
| <b>NAMI ROCHESTER</b>   | <a href="https://www.namiroc.org">https://www.namiroc.org</a>   | 346 N. Goodman St.<br>Rochester, NY 14607  | (585) 423-1593                              | Providing support, education and advocacy to individuals and families of all cultural backgrounds who are living with mental illness   |
| <b>National Suicide Prevention Hotline (24 Hours)</b>   | <a href="https://suicidepreventionlifeline.org/chat/">https://suicidepreventionlifeline.org/chat/</a>   | N/A  | 1-800-273-8255                              | Free and confidential prevention and crisis resources for people in distress<br>Use website for online chat platform   |
| <b>NY Project Hope - COVID-19 Emotional Support Hotline</b>                                     | <a href="https://nyprojecthope.org/">https://nyprojecthope.org/</a><br>Online Wellness<br>Groups: <a href="https://nyprojecthope.org/wellnessgroups/">https://nyprojecthope.org/wellnessgroups/</a>                           | N/A  | (844) 863-9314                              | For youth and adults, 8:00 am – 10:00 pm, 7 days/week<br>Free and confidential   |
| <b>Pediatric Behavioral Health &amp; Wellness (PBH&amp;W) Outpatient Services (UR Medicine)</b> | <a href="https://www.Golisano.urmc.edu/behavioralhealth">https://www.Golisano.urmc.edu/behavioralhealth</a>   | 601 Elmwood Ave,<br>Rochester, NY 14642    | (585) 279-7800                              | Offers services to patients and families in our community and the entire Finger Lakes region.  |
| <b>Rochester Regional Health Behavioral Health</b>  | <a href="https://www.rochesterregional.org/services/behavioral-health">https://www.rochesterregional.org/services/behavioral-health</a>   | 100 Kings Highway S<br>Rochester, NY 14617 | (585) 922-4000                              | Behavioral health services are offered on both an inpatient and outpatient basis.  |
| <b>Trevor Project</b>   | <a href="https://www.thetrevorproject.org/">https://www.thetrevorproject.org/</a>   | N/A  | 1-866-488-7386<br>Or text “Start” to 678678 | Provides crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender and questioning (LGBTQ) young people ages 13-24<br>Confidential text messaging with a                      |

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|   |   |  |   | counselor, available 24/7   |
| <b>Villa of Hope Behavioral Health Clinic</b> | <a href="https://villaofhope.org/">https://villaofhope.org/</a>   | 3300 Dewey Ave<br>Rochester, NY 14616  | (585) 328-0834  | Offering support for those struggling with chemical dependency, mental or behavioral health concerns, or recovering from trauma.  |
| <b>Domestic Violence</b>                      |   |  |   |   |
| <b>HEAL</b>                                   | <a href="https://www.urmc.rochester.edu/news/story/4721/heal-program-offers-holistic-care-for-victims-of-interpersonal-violence.aspx">https://www.urmc.rochester.edu/news/story/4721/heal-program-offers-holistic-care-for-victims-of-interpersonal-violence.aspx</a> | 601 Elmwood Ave,<br>Rochester, NY 14642  | (585) 275-HEAL (585) 275-4325)  | Program Offers Holistic Care for Victims of Interpersonal Violence.   |
| <b>RESOLVE of Greater Rochester</b>           | <a href="https://www.resolve-roc.org/">https://www.resolve-roc.org/</a>   | 170 Office Park Way,<br>Pittsford, NY 14534  | (585) 425-1580  | Agency dedicated to intervening and preventing domestic and sexual violence against women   |
| <b>Willow Domestic Violence</b>               | <a href="https://willowcenterny.org/">https://willowcenterny.org/</a>   | PO Box 39601<br>Rochester, NY 14604  | (585) 232-5200<br>24-Hour Hotline<br>(585) 222-SAFE (585) 222-7233) 24-Hour Text Line<br>(585) 348-SAFE (585) 348-7233)<br>TTY Line: 232-1741 | Willow Center offers a range of services to support you along the way. All services are free and confidential.  |
| <b>Child Care Assistance</b>                  |   |  |   |   |
| <b>Crisis Nursery of Greater Rochester</b>    | <a href="https://www.cngr.org">https://www.cngr.org</a>   | 905 Monroe Avenue,<br>Rochester, NY<br><br>201 Genesee Park Blvd,<br>Rochester, NY | (585) 235-5750  | When parents find themselves in crisis, they may be temporarily unable to care for their children. The Crisis Nursery can provide the short-term childcare they need while resolving their problems. Children from birth up to age twelve<br>Open 24 hours per day, most days of the year |
| <b>Daystar</b>                                | <a href="https://www.daystarkids.org/">https://www.daystarkids.org/</a>   | 700 Lac de Ville Blvd,<br>Rochester, NY 14618                                      | (585) 385-6287  | Hours of Operation:<br>Monday – Friday<br>8:00 am – 5:30 pm   |
| <b>IBERO-American Action League</b>           | <a href="https://www.iber.org">https://www.iber.org</a>   | 817 East Main Street<br>Rochester, NY, 14605                                       | (585) 256-9800  | Dual language multi-service agency that uplifts, empowers, and advocates for Latinos and the underserved to achieve equity and become fully valued community members.   |



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| <b>Monroe County<br/>DHS/Medicaid</b>  | <a href="https://www2.monroecounty.gov/hs-daycare">https://www2.monroecounty.gov/hs-daycare</a> | 111 Westfall Rd.<br>Rochester, NY 14620   | (585) 753-6960   | Income Eligible Day Care subsidies are available to working families who earn less than 200% of the Federal Poverty Level (FPL) for their household size.  |
| <b>NYS Childcare Council</b>           | <a href="https://childcarecouncil.com/">https://childcarecouncil.com/</a>                       | 595 Blossom Road,<br>Suite 120<br>Rochester, NY 14610   | (585) 654-4720   | Hours of Operation<br>Main Office: 9:00 am to 5:00 pm reopening at 5:30 pm on the nights classes are offered<br>Branch Offices: 9:00 am to 5:00 pm (closed for 1 hour at lunch)<br>Parent referral services are available from 9:00 am to 5:00 pm and additional times by appointment. |
| <b>YMCA</b>                            | <a href="https://rochesterymca.org/">https://rochesterymca.org/</a>                             | 444 East Main Street<br>Rochester, NY 14604   | (585) 546-5500   | The Y offers a wide range of full and partial day Child Care and youth development programs for children ages 6 weeks old through 12 years old.  |
| <b>Employment</b>                      |   |   |  |  |
| <b>ABC Workforce<br/>Development</b>   | <a href="https://www.abcinfo.org">https://www.abcinfo.org</a>                                   | 49 Stone Street<br>1st Floor<br>Rochester, NY 14604   | (585) 325-5116<br>ext.3400   | Job placement assistance and coaching  |
| <b>Rochester Business<br/>Alliance</b> | <a href="https://www.greaterrochesterchamber.com">https://www.greaterrochesterchamber.com</a>   | 150 State Street<br>Suite 400<br>Rochester, NY 14614  | (585) 244-1800   | Career counseling, self-assessment, and job search techniques, resume writing, workshops, job listings, a resource library   |
| <b>Rochester Works!</b>                | <a href="https://www.rochesterworks.org">https://www.rochesterworks.org</a>                     | Career Center:<br>100 College Avenue,<br>Suite 200<br>Rochester, NY 14607<br><br>Department of Labor:<br>276 Waring Rd.<br>Rochester, NY 14609<br><br>Social Services:<br>691 St. Paul St.<br>Rochester, NY 14605 | Career Center:<br>(585) 258-3500<br><br>Department of Labor:<br>(585) 266-7760<br><br>Department of Social Services:<br>(585) 753-5656 | Job opportunities as well as training, education, support<br><br>Mon -Thurs 8:30 -4:30<br>Fri 8:30 - 12:00   |
| <b>Workforce Development</b>           | <a href="https://wdiny.org">https://wdiny.org</a>   | 30 N Union St Suite 100,<br>Rochester, NY 14607   | (585) 325-4350   | Hours of Operation:<br>Monday – Friday<br>8:00 am – 4:00 pm  |

## Victims of Violence

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| <b>CRISIS INTERVENTION SERVICES</b> | <a href="https://www.cityofrochester.gov/article.aspx?id=21474845488">https://www.cityofrochester.gov/article.aspx?id=21474845488</a>            | 57 St. Paul Street<br>Rochester, NY 14604  | (585) 428-6755<br>or call 211   | Hours of Operation vary on services needed  |
| <b>PATHWAYS TO PEACE</b>            | <a href="https://www.cityofrochester.gov/pathwaystopeace/">https://www.cityofrochester.gov/pathwaystopeace/</a>                                  | 57 St. Paul Street<br>Rochester, NY 14604  | Call or text:<br>(585) 314-8666 | Monday to Friday<br>9 a.m. to 5 p.m.  |
| <b>Rise Up Rochester</b>            | <a href="http://www.riseuprochester.net">www.riseuprochester.net</a><br><a href="mailto:RiseUpRochester@yahoo.com">RiseUpRochester@yahoo.com</a> | 244 S Plymouth Ave.<br>Rochester, NY 14608 | (585) 454-3060                  | Rise Up Rochester, Incorporated is a nonprofit that empowers the community to establish and maintain a nonviolent culture and provides support to crime victims and their families. |

## Language Access, Disability, & Interpretation Services

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| <b>OPWDD</b>   | <a href="http://www.opwdd.ny.gov/providers/language-access-information-providers">www.opwdd.ny.gov/providers/language-access-information-providers</a><br><br><a href="mailto:Language.Access.Requests@opwdd.ny.gov">Language.Access.Requests@opwdd.ny.gov</a> | 44 Holland Ave. Albany<br>NY 12229          | (866) 946-9733                                       | OPWDD provides free telephonic interpretation services for its providers.   |
| <b>Tellmorr International Translation Services LLC</b> | <a href="http://www.tellmorrinternational.com">www.tellmorrinternational.com</a>   | 48 Mount Hope Ave<br>Rochester, NY 14620    | (585) 232-5133                                       | Providing free price quotes for any type of translation.  |
| <b>Deaf Refugee Advocacy</b>                           | <a href="https://www.deafrefugeeadvocacy.org/">https://www.deafrefugeeadvocacy.org/</a>  | POB 10335<br>Rochester, NY 14610            | (585) 286-3440                                       | Language access and case management services  |
| <b>Center for Disability Rights</b>                    | <a href="https://cdnys.org/services/sign-language-interpreting-service/">https://cdnys.org/services/sign-language-interpreting-service/</a>  | 497 State Street<br>Rochester, NY 14608     | (585) 286-2021                                       | Interpreter services  |
| <b>Catholic Family Center</b>                          | <a href="https://www.fcscharities.org/services/language-services/">https://www.fcscharities.org/services/language-services/</a>  | 87 N Clinton Ave<br>Rochester, NY 14604     | (585) 546-7220<br>x7139<br><br>Ls@cfcrochester.org   | Interpreter and translation services  |
| <b>Deaf Access Services</b>                            | <a href="http://www.wnydas.org">www.wnydas.org</a>   | 2495 Main St Suite 446,<br>Buffalo NY 14214 | (716) 833-1637<br><br>InterpretingServices@nydas.org | Responds to the interests of Deaf and Hard of Hearing individuals by promoting communication access, awareness, and opportunities in the greater community. |

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| <b>Interpretek</b>                         | <a href="http://www.interpretek.com">www.interpretek.com</a> | 75 Highpower Rd<br>Rochester, NY 14623                       | Voice/TTY<br>(585) 235-7500<br><br>Toll Free<br>(888) 273-0277<br><br>Email<br>Roc.office@inte<br>rpretek.com | Sign language interpreter<br>services |
| <b>Sign Language<br/> Connection, Inc.</b> | <a href="http://www.slc-inc.com">www.slc-inc.com</a>         | 3495 Winton Pl<br>Building E, Ste 210<br>Rochester, NY 14623 | (585) 454-4220<br>(877) 454-4220<br><br>Email<br>Scheduling@slc<br>-inc.com                                   | Sign language interpreter<br>service  |